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WHAT'S HAPPENING AROUND LMHS

❑ **Employee Satisfaction Survey Opens To Employees Oct. 5**

The Employee Satisfaction Survey opens Monday, Oct. 5 to all LMHS employees. This 100 percent confidential survey gives employees the chance to voice their anonymous opinions about their work environment, leaders and other things they enjoy about their workplace or would like to see change.

Please remember that LMHS never sees an individual survey. This year's survey is only available online. Success Profiles, a third party company, gathers the data electronically and reports the results back to LMHS. Small departments are blended with larger departments to ensure confidentiality.

The Employee Satisfaction Survey is a vital part of making positive changes and progress at LMHS; your input is needed to make it happen. And don't forget about the amazing prizes being given away! The first drawing will take place on Friday, Oct. 9. The prizes for this early bird drawing include a 42-inch Envision LCD HDTV and three \$500 Visa gift cards. You must complete your survey to be eligible for this drawing and each of the following drawings, so fill out your survey early for more chances to win!

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❑ **Help Us Find A Holiday Miracle!**

The Communications department is in search of holiday miracles to feature in the "Healthy News" newsletter during the months of November and December, as well as in LMHS' other publications. We want to showcase the large and small miracles that happen within our hospitals each day and night.

Do you know of a miracle that happened during the holidays last year, such as an infant who was born healthy despite the odds or a life saved after a terrifying vehicle accident? Let us know!

Please send your story ideas to LeeBee@LeeMemorial.org.

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❑ **Dr. Eskioglu Is On The Move**

Eric Eskioglu, M.D., previously with Lee Neurosurgery, has relocated as of Sept. 30 and established his new practice as Cerebrovascular Specialists of Florida.

Dr. Eskioglu is joined by Brian Mason, M.D., who specializes in diagnostic radiology and neuroendovascular surgery. Their areas of surgical expertise are minimally-invasive endovascular and vascular surgery.

Dr. Eskioglu is one of only a handful of endovascular neurosurgeons who destroys brain aneurysms with a new minimally-invasive procedure that's completely on the cutting-edge. The new address is 9981 S. HealthPark Drive, Suite 120, and the new phone number is 343-8830.

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❑ **Are You Bringing Students Or Observers To LMHS?**

Are you planning to bring students and observers on board for training? The Legal department would like to remind you about the following mandatory steps:

A signed LMHS affiliation agreement must be completed. One agreement per school/university is all that will be necessary, and the agreements are good for three years. Affiliation agreements are on file in LMHS Legal department, and Legal is available to review new agreements. To find out if an affiliation agreement exists for a particular school/university, e-mail Julia.Tamblyn@LeeMemorial.org.

In addition to the agreement, students need to complete the following:

Environment of care

Mandatory student education module

Health professions module and quiz

Inoculations

Background checks

Orientation for HIPPA, parking, IS access password and confidentiality agreement

Department heads/managers are responsible for environment of care through orientation.

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❑ **Attention: Addressograph Maintenance Is Changing Hands**

Information Systems will be coming through every department and replacing existing addressographs in the next few weeks. Once your addressograph is replaced, you will notice the sticker directing you to contact the IS Help Desk if you have any problems with your device. Until your device is replaced, please continue to contact Plant Operations.

Along with this changeover of maintenance comes a standardization of the units. All ink is being standardized to one color – black - and one type of ink roller. All departments will need to purchase their own replacement ink rollers, which can be purchased through LeeSar.

If you have any problems with these new devices, please contact the IS Help Desk at 343-7900 or e-mail at HelpDeskLMHS@LeeMemorial.org.

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HEALTH TIPS AND WEEKLY REMINDERS

- ❑ **Quit Smoking Tip Of The Week**

Change your daily routine in as many ways as possible. Take a new route to work, drink tea instead of coffee, and have lunch in the conference room rather than at your desk.

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- ❑ **Reflection For Difficult Days**

This reflection is provided by the LMHS Spiritual Services department.

“Never doubt that a small group of thoughtful, committed citizens can change the world. Indeed, it is the only thing that ever has.” –Margaret Mead

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- ❑ **Start! Walking Tip Of The Week**

Walk with your family for extra bonding time — and bring along the dog.

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- ❑ **H-mail Questions And Answers**

Question:

Are you required to report a security incident that you think happened, even if you're not completely sure it happened?

Answer:

Yes. Even suspected incidents -- policy violations or security breaches -- must be reported so that the organization can respond.

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CLASSES AVAILABLE / EDUCATIONAL OPPORTUNITIES

- ❑ **Save The Date: Education Fairs Are Coming Soon**

Would you like to move up in your career? Are you interested in going back to school? Do you want to pursue a college degree or a master's degree program?

Then you won't want to miss this! The annual Education Fair is back and will take place at a hospital near you. It's a great chance to talk about your future with colleges, universities and technical schools. You can also learn more about LMHS' tuition reimbursement program and in-house learning resources.

The Education Fairs will take place from 7:30 a.m. to 2 p.m. at the following locations and dates:

GCMC Community Room
Monday, Oct. 26

HPMC Atrium

Tuesday, Oct. 27

CCH Auxiliary Conference Room
Wednesday, Oct. 28

LMH Auditorium
Thursday, Oct. 29

The event is free and everyone is welcome to attend! So tell your fellow coworkers, family and friends about one of the upcoming LMHS Education Fair events. Open to the community!

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❑ **It's Time Again For HR Fundamentals**

The "key" to understanding employment laws and LMHS policies!

This program includes two half-day sessions held in the OnBoarding Room at CCH from 8 a.m. to 12:30 p.m., Tuesday, Oct. 27 and Wednesday, Oct. 28.

The following topics will be covered:

Avoiding legal pitfalls as an employer/manager
Selecting and hiring talented employees
Unemployment compensation
Pro-active approach to performance management
LMHS attendance/tardiness policy
Drug-free workplace and re-entry to work policy
Workers Compensation
Family and Medical Leave Act
Americans with Disabilities Act
PERC UP
Discrimination, harassment and retaliation
Wage and Hour and LMHS timekeeping
If interested in attending, please e-mail Amy Ortiz or call her at 772-6537.

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LMHS WELCOMES

❑ **Roll Out The Welcome Mat For Dr. Gershin-Stevens**

Please welcome Dr. Irina Gershin-Stevens, LMHS' new pediatric nephrologist. She will be practicing at 16261 Bass Road, Suite 100. The telephone number is 343-9890. Her areas of interest are urinary tract infections in newborns, infants and children; hypertension and obesity; and kidney stones in children and adolescents.

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WOW! WHAT A TEAM

❑ **Kudos To Danielle Rivoli**

Congratulations to Danielle Rivoli, SLP, CCC, for her recent Vital-Stim certification! This is an advanced modality certification that is used to help patients improve upon their swallowing deficits. Danielle is a Speech Language Pathologist at HealthPark Care & Rehabilitation Center.

Way to go, Danielle!

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❑ **Three Cheers For Holly Muldoon And Rachel Pultrone**

Holly Muldoon and Rachel Pultrone are now Certified Medical Practice Executives, which is a designation by the American College of Medical Practice Executives. This accomplishment is a mark of distinction and demonstrates expertise in medical practice management.

Great job, Holly and Rachel!

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❑ **Congratulations To The Rehabilitation Hospital**

Kudos to Walt Ittenbach and the team at The Rehabilitation Hospital for the excellent results of their CARF survey!

The Rehabilitation Hospital received only a few recommendations and had exemplary conformance to several standards. The surveyors were very impressed and complimentary of the staff, care and facility.

Outstanding work, team!

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❑ **Carol Rothman Is Certified**

Carol Rothman, RN, received her certification in Outcome and Assessment Information Set, or OASIS. Carol is an Education Specialist for Lee Memorial Home Health. OASIS is the home health industry's patient assessment tool.

Congratulations, Carol!

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❑ **A Round Of Applause For Myriam Fleurmond**

Myriam Fleurmond has been selected as the GCMC Women's and Children's Services employee of the month for September 2009.

Myriam's co-workers said that she is "very thorough," "a great charge nurse," and "always has a smile."

Employees are nominated by their peers and exhibit excellent customer service skills, consistently go above and beyond their duties, are team players, hard working, flexible and professional.

Way to go, Myriam!

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❑ **LMHS Nurses Honored By Hadassah**

The Lee County Chaverot Chapter of Hadassah has announced the names of the nurses who are being considered for the second annual Rose of Care Award. The winning nurse will receive an all-expenses paid trip to Hadassah Hospital in Jerusalem to attend the Nurse's Mission in March. The winner will be announced at the Gala Award Ceremony at The Landings Country Club on Oct. 15.

The following LMHS nurses were nominated:

Sandi Falk, RN, OR – HPMC

April Frye, RN, Critical Care – HPMC

Ann Holt, RN, Oncology – Outpatient

Gloria Koehler, RN, Med Surgical 8W - HPMC

Honey Lane, RN, Director Clinical Operations – Lee Memorial Home health

Nancy McGovern, RN, MSM, Board Member

Itzel Mitchell, RN, Stroke Unit – GCMC

Marva Deane-Pharis, RN, PCU/3N - LMH

Dorothy Taylor, RN, ICU - CCH

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EMPLOYEE/ COMMUNITY EVENTS

❑ **Focus On Your Health**

The 2009 "Focus on Your Health" seminar series continues at the Wellness Center of Cape Coral.

"Living Well with Diabetes" by Dr. Salvatore Lacagnina, LPG
Thursday, Oct. 22 at 4 p.m.

"Oh, My Aching Back!" by Kurt Gray, LMHS Physical Therapist
Tuesday, Oct. 13 at 6 p.m.

Six-week arthritis self-management series by Kurt Gray
Begins Thursday, Oct. 22 at from 10 a.m. to noon

For this series, there is a book fee of \$30 to be paid at registration; limited to 20 participants.

To register for any of these seminars, please call 573-4800. More details on all of the activities at The Wellness Center of Cape Coral can be found in the October "Word On Wellness" newsletter at: <http://www.leememorial.org/wellness/index.asp>.

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AUXILIARY CORNER

❑ **Extended Hours At The Pink Bazaar**

The Pink Bazaar is extending its hours effective Monday, Oct. 12.

The Pink Bazaar Thrift Shop offers you a medley of merchandise to fulfill your shopping needs, delivering both value and service. By buying at the Pink Bazaar and donating your unwanted items for sale to others, you are connecting to your community. Your purchases and merchandise contributions uniquely help to fund health care technology and programs to benefit the patients and citizens of Southwest Florida.

Remember the Pink Bazaar when you're doing your fall cleaning or opening your winter residence. Please call 939-0808 for more information or 334-5388 to volunteer. Hours are Monday through Saturday from 9 a.m. to 5 p.m. Donations can be dropped off at the shop or call for pick-up of large items.

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FOUNDATION EVENTS

- ❑ **Upcoming Kohl's Take Seat For Safety Clinic**
Research shows that 80 percent of all car seats are installed incorrectly leading to a greater likelihood of injury and death in car accidents. Have your child's car seat checked for free on Saturday, Oct. 10 from 9 a.m. to noon at the Greater Naples YMCA located at 5450 YMCA Road in Naples.

Appointments are strong suggested. Call 432-4491 to schedule a time that is convenient for you.

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- ❑ **Local Heroes Day At Costco**
Join Costco as they honor our medical, fire and charitable heroes at their "Local Heroes Day" taking place Saturday, Oct. 10 from 7 p.m. to 9 p.m.

This special event shows Costco's appreciation for our local heroes and features complimentary refreshments, food sampling tables and hourly drawings and door prizes.

Events will take place at the following locations:

Naples
6275 Naples Blvd.
596-6437

Estero
1008 Gulf Center Drive
433-7258

Fort Myers
7171 Cypress Lake Drive
415-6003

Please RSVP to the location you wish to attend.

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❑ **Lace Up Your Sneakers To Help The Regional Cancer Center**

Lexington Country Club is sponsoring a 5K run/walk at the Lexington Golf Course on Saturday, Oct. 10. Proceeds will go to the LMHS Regional Cancer Center to benefit the Breast Health Center.

Pre-registration is \$25 with packet pick-up Friday, Oct. 9 at the Clubhouse. Race day registration is \$30. Race day registration opens at 6:30 a.m., and the race starts at 7:30 a.m. A pancake breakfast will follow for race participants.

If you have any questions, call Jennifer 437-0404 or e-mail her at rosenkranz@LexingtonCountryClub.com.

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❑ **Key To The Cure Charity Shopping Weekend And Humanitarian Awards**

Don't miss the Key to the Cure Charity Shopping Weekend and Humanitarian Awards Thursday, Oct. 15 from 6 p.m. to 8 p.m.! The evening features complimentary hors d'oeuvres, wine, entertainment, presentation of the 2009 Humanitarian Awards, the chance to win some amazing prizes, and of course — balloons! Saks Fifth Avenue Bell Tower will close the store to the public for this special evening. Space is limited and this private event is one you won't want to miss!

This event kicks off a unique weekend-long shopping event at Saks Fifth Avenue Bell Tower. All Saks Fifth Avenue stores and Saks.com have united to donate 2 percent of weekend sales to women's cancer initiatives in their local market during the annual Key to the Cure Shopping Weekend celebration. The Regional Cancer Center will benefit from Saks at the Bell Tower. The event is free of charge. Call the Foundation office at 985-3550 to place your name on the guest list.

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❑ **Support The Regional Cancer Center And Women's Cancer Initiatives**

Support The Regional Cancer Center and women's cancer initiatives at the Pink Tie Blues Event Sunday, Oct. 18 from 6 p.m. to 9 p.m. Join honorary chair Sunny Lubner as the Sidney and Berne Davis Art Center in downtown Fort Myers is transformed into a jazz and blues lounge with entertainment by The Bunch featuring Ernie Cantu, hors d'oeuvres, chocolates by Irresistible Confections, wine by Total Wine, music, silent auction and pink ties hand painted by local artists.

Tickets are \$75. Call 985-3550 to purchase your ticket today!

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❑ **Last Chance To Purchase A Ticket For The Coach Purse Drawing**

How often do you get the chance to own a Coach purse for only \$5? Not often! So don't delay, purchase your chance to win a blue patent leather "Sabrina" purse.

Tickets are \$5 each or six for \$20 and can be purchased at any of the hospital gift shops, by calling the Foundation office at 985-3550, or by visiting <https://co.clickandpledge.com/default.aspx?wid=29433>.

The drawing will be held Oct. 12.

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LEE-BAY

❑ **Freebie: Printer Cartridge**

The Echo Lab at GCMC has a HP printer cartridge 38A dual pack up for grabs.

Interested? Call 343- 0610.

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THE FINE PRINT

❑ **Need To Get Your Information Out? Use The "HYH" Newsletter!**

Want to announce a System fundraiser or System-sponsored event?

Have a retirement party to announce?

Need to get rid of office furniture?

Want to tell the System about a name change?

Take advantage of the weekly "Have You Heard?" newsletter. It comes out every Friday in both e-mail and print format. If you need something published, just send your text announcements (no flyers or ClipArt please) to hyh@LeeMemorial.org. Don't forget our weekly deadline—Thursdays at noon.

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