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## WHAT'S HAPPENING AROUND LMHS

### ❑ **Employee Satisfaction Survey Returns**

The Employee Satisfaction Survey will open to employees on Monday, Oct. 5. The 100 percent confidential survey gives employees the chance to voice their entirely anonymous opinions about their work environment, leaders and other things they enjoy about their workplace or would like to see change.

There has been some concern about LMHS being able to track surveys back to employees, using department numbers. The truth is that LMHS never sees an individual survey. This year's survey is only available online. LMHS uses a third party company, Success Profiles, to gather the data electronically and report the results. Small departments are blended with larger departments to ensure confidentiality.

The Employee Satisfaction Survey is a vital part of making positive changes and progress at LMHS; your input is needed to make it happen. And as if that isn't reason enough to participate, amazing prizes are being given away during this year's drawings – so complete your survey early to be eligible for more chances to win!

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### ❑ **Benefits Open Enrollment Is Near**

Benefits Annual Enrollment is just around the corner! It takes place Nov. 1 through Nov. 16.

If you would like to have a representative from Human Resources come to your department to discuss all of the changes for 2010 and answer any benefits questions you might have, please let your supervisor or manager know. Feel free to call 772-6500 if you have any questions.

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### ❑ **HPCC Changes Name To Reflect Focus On Rehabilitation**

HealthPark Care & Rehabilitation Center, formerly known as HealthPark Care Center, changed its name to better reflect the market it currently serves.

The center filed for the change of name in June 2009. The center's signage will undergo changes in the coming months to reflect the new name.

HealthPark Care & Rehabilitation Center is a 112-bed facility adjacent to HealthPark Medical Center. The center has a five star rating with the Agency for Health Care Administration. The staff provides rehabilitation and sub-acute services, as well as traditional skilled nursing.

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❑ **Do You Have A Question About A Hospital Bill?**

LMHS employees who have a question or concern regarding a LMH, HPMC or CCH hospital bill can call Linda Creighton.

Linda is the patient business service representative in the Central Business Office responsible for handling the LMHS employee, WEB TPA and payroll deduction accounts for services at these hospital locations.

Please contact Linda in the Central Business Office by phone at 242-6070 or e-mail her at [Linda.Creighton@LeeMemorial.org](mailto:Linda.Creighton@LeeMemorial.org). She will be happy to assist you with your inquiries.

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❑ **We Reached Our Goal!**

The LMHS United Way campaign wrapped up Sept. 15. We have reached our goal of \$140,000. A special thank you to the 942 LMHS and LeeSar employees and volunteers who donated, including 71 total leadership gifts, bringing the grand total to \$140, 658.70.

Congratulations to the week four winners of the final prize drawing!

5-pack meal tickets:

Linda Hensley, Cardiac Rehabilitation  
Mary McGillicuddy, Legal Services  
John Durda, Central Insurance Verification  
Deborah Gervickas, Case Management

PTO day:

Dominic Mori, Food & Nutrition Service  
Jeanne Haviland, Nursing Administration

United Way Gift Bag:

Marian Underwood, Volunteer

Wellness Center Pass:

Sandi Dumka, Registration Services  
Mary Anne Long, IS Ambulatory/Outpatient

Swedish Massage:

Kimberly Annis, Trauma Surgeons

Marketing Gift Bag:  
Bonnie Quaintance, Health Advocacy

Lunch with Jim Nathan:  
Virginia Roux, LPG at Pine Island Road

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❑ **Trick-Or-Treat!**

LMH will be hosting a trick-or-treat for the Child Development Center on Oct. 30 at 9:30 a.m. If you would like to participate, please contact Erika McDermott at 332-6474.

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❑ **A Message From Security**

Please be aware that "smash and grab" type robberies are still prevalent in Southwest Florida. This is a crime of opportunity when popular items, such as GPS units, satellite radio receivers, MP3 players and DVD players, are left in plain view in your vehicle. Other targeted items are cell phones/chargers, laptop computers and digital cameras. Many of these devices have suction cup holders which allow the device to be removed; however, even leaving the device holder in plain view draws unwanted attention to your vehicle.

Protect yourself by keeping all items listed above out of plain view. This includes any mounts or cords plugged into the lighter outlet. By simply removing the opportunity, you have done a great deal to avoid the crime.

Remember, every LMHS employee and volunteer is a member of the Security team. If you see or hear anything that seems the least out of the ordinary, call Security immediately.

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## HEALTH TIPS AND WEEKLY REMINDERS

❑ **Quit Smoking Tip Of The Week**

Eat frequent small meals. This will stabilize your blood sugar levels and keep your mouth and hands busy.

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❑ **Reflection For Difficult Days**

This reflection is provided by the LMHS Spiritual Services department.

"Gratitude makes sense of our past, brings peace for today, and creates a vision for tomorrow." --Melody Beattie

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❑ **Start! Walking Tip Of The Week**

Build a before-lunch or after-dinner walk into your routine.

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❑ **H-mail Questions And Answers**

Question:

Why do many organizations not allow you to send patient information in unencrypted e-mail messages going outside the organization?

Answer:

E-mail messages sent outside usually travel over the Internet where they are not protected. They can be read by many strangers, leading to a breach of patient confidentiality. You need to know your organization's policy on when to encrypt information and follow it in all cases.

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## SCHEDULED SHUTDOWNS / MAINTENANCE

❑ **It's Generator Testing Time At LMH**

The LMH monthly generator test will take place Thursday, Oct. 1 at 1 p.m. and return to normal at 2 p.m., unless otherwise notified.

You may experience one to three electrical bumps at these times. These bumps can affect computers and electronic equipment. Please ensure that your department is aware of this scheduled monthly event in time to exit computer programs and prevent data loss.

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## LMHS WELCOMES

❑ **Roll Out The Welcome Mat For Dr. Gershin-Stevens**

Please welcome Dr. Irina Gershin-Stevens, LMHS' new pediatric nephrologist. She will be practicing at 16261 Bass Road, Suite 100. The telephone number is 334-9890. Her areas of interest are urinary tract infections in newborns, infants and children; hypertension and obesity; and kidney stones in children and adolescents.

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## WOW! WHAT A TEAM

❑ **LMH Named Consumer Choice Winner**

Lee Memorial Hospital has been named National Research's 2009/2010 Fort Myers Consumer Choice winner! This is the 12th consecutive year that Fort Myers consumers chose LMH as their winner! The 2009/2010 Consumer Choice Award will be officially announced Oct. 12 in "Modern Healthcare."

Way to go, team!

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- ❑ **Congratulations To The September Physician Of The Month**  
September's "Physician of the Month" is Francisco Rodriguez, M.D., of Florida Cancer Specialists. He was appointed in August 2008.

Dr. Rodriguez was nominated by all of the staff at LMH on 6N. They stated the following:

"Dr. Rodriguez is warm and compassionate with excellent bedside manner. He also has a great working relationship with the nursing staff, and is always receptive to nurses' questions and the opportunities to provide quick mini-lectures for oncology specific information."

Congratulations, Dr. Rodriguez!

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- ❑ **Five Stars For HealthPark Care & Rehabilitation Center**  
HealthPark Care & Rehabilitation Center once again received an excellent report after their annual AHCA survey. They only received three minor deficiencies and currently have a five star rating!

Great work, team!

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## EMPLOYEE/ COMMUNITY EVENTS

- ❑ **LMHS Supports Wellness At Work**  
Easier access to employee information about the Wellness Centers is available on IntraLee by clicking on "Wellness Centers" in the department drop down menu. Click on the menu items on the left to get quick access to group exercise class information, newsletters, clinical programs and member services. Take a tour here: <http://intranet1/wellness/default.asp>.

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- ❑ **Don't Miss The Monthly Massage Specials**  
The Lee Center for Rehabilitation & Wellness is running monthly specials! This month, receive an additional 15-minute foot massage. All massages increase your chances in the Oct. 30 drawing to win a \$250 spa day. Next month, receive your second massage at half price, no matter the type of massage. To schedule an appointment, call 418-2000.

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- ❑ **Wanted: Start! Heart Walk Team Captains**  
The Start! Heart Walk will take place Saturday, Dec. 12. LMHS has been the No. 1 team for participation and fundraising in the past years, and your help is needed again this year to reach our goals. Team captain kickoffs are scheduled for early October. If

you are interested in serving as a team captain for your department, contact one of the following facility leaders for additional information:

Sandy Childress, LMHS company leader and HPMC co-facility leader - 432-3139  
Cindy Brown, HPMC co-facility leader - 432-3663  
Debbie Kendziorski, CCH co-facility leader - 772-6683  
Anna Marie McCarthy, CCH co-facility leader - 772-6706  
Carol Bennett, GCMC co-facility leader - 343-0334  
Vera Scott, GCMC co-facility leader - 343-0157  
Jeanne Haviland, LMH co-facility leader - 334-5230  
Susan Torres, LMH co-facility leader - 334-5587  
Christi May, LMH co-facility leader - 418-2994  
Kathy Currier, LPG/LCC/MSO co-facility leader - 985-3528  
Myra Stewart, LeeSar co-facility leader - 303-3445  
Linda Kleinbrook, LeeSar co-facility leader - 303-3424

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- ❑ **You're Invited To The Cancer Awareness Health Fair**  
The Lee Center for Rehabilitation & Wellness is hosting a cancer awareness health fair Friday, Oct. 2 from 10 a.m. to 2 p.m. The health fair will include free skin cancer screenings by Harris Dermatology; smoking cessation information and tips; nutrition and weight management information to reduce cancer risk; exercise information for everyone from survivors to those who want to reduce cancer risk; tours of the Wellness Center and free one-week passes for non-members. Representatives from the Regional Cancer Center will also be on hand to provide education about breast self-exams and lump detection, as well as information about breast, prostate and colorectal screenings.

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- ❑ **There's A New Stroke Support Group**  
A stroke support group is starting in October. The group will meet the second Thursday of the month from 11 a.m. until noon in the GCMC Medical Office Building. Call Gary Janetzke at 343-1645 for more information.

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## MILITARY SUPPORT NEWS

- ❑ **Care Packages For The Troops**  
LMHS Military Support will be sending another care package to our troops on Oct. 7 thanks to your donations. The care package will include Halloween candy, snacks, bug repellent, sunscreen, white socks, wet wipes and packaged meats. If you would like to donate to the care package, drop off your items with any of the following people at a location convenient to you:

CCH - Human Resources  
Fountain Court/College Parkway - Pat Dolce  
GCMC - Elaine Chobrda  
Medical Plaza One - Vicki Lane  
IS – Sherri Widen

LMH – Marty or June in Central Services  
Santa Barbara - Dianne Aviles

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- ❑ **Two LMHS Employees Are Welcomed Back From Deployment**  
Kim Stillwell recently returned from her deployment to Germany. She works in the OR at CCH. Rob Kamp recently returned from his deployment to Kuwait. He works in Biomedical Engineering Med at LMH.

Thank you both for serving our country! Welcome home!

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## NEWS FROM THE MEDICAL LIBRARY

- ❑ **The Patient Safety Collection Is Growing!**  
A new title from Craig Clapper's recommended reading list is now available in each branch of the Medical Library:  
  
R. B. Whittingham's "The Blame Machine: Why Human Error Causes Accidents" describes how disasters and serious accidents result from recurring, but potentially avoidable human errors. The book also describes the existence of a "blame culture" in many organizations, which focuses on individual human error while ignoring the system failures that caused it. The book brings together documentary evidence from recent major incidents from all around the world.

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- ❑ **Computers Are Available To Complete Your Employee Satisfaction Survey**  
During the month of October, all public-access computers in each branch of the Medical Library will be available 24 hours a day, seven days a week for employees to answer Employee Satisfaction Survey.

If a computer screen appears blank, move the computer's mouse in order for the picture to appear. To access a library after hours, call the Security department to let you in. If you work at HPMC, you may use your smart card to gain access to the library. If you come before closing time, you may stay after hours in the library. Please sign your name on the "after hours access" list, which is located at the front desk in each library.

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## FOUNDATION EVENTS

- ❑ **Special Savings From The Foundation**  
The Foundation has a valued business partner shopping pass for 15 to 20 percent off at Kohl's to pass along to you. The pass is valid until Sept. 27. To print your shopping pass, visit: <http://www.leememorial.org/leebee/today.asp>.

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- ❑ **Foundation News Delivered Right To Your Inbox!**  
Stay up-to-date on all the Foundation news and events by subscribing to "Healthy Gifts," the Foundation's e-newsletter. It's free, and you'll receive the latest information on what's happening at the Foundation, along with possible opportunities for early-bird rates to Foundation events! Click here to view the latest e-newsletter:  
<http://tiny.cc/8XI8w>

Click the "subscribe now" button on the left hand side to get "Healthy Gifts" delivered to your inbox.

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## LEE-BAY

- ❑ **Wanted: Desk**  
The ICU at CCH is looking for a computer desk for the nurses' lounge.  
  
Do you have a desk to spare? Call Maggie at 573-5650 or e-mail her at [Maggie.Terrasi@LeeMemorial.org](mailto:Maggie.Terrasi@LeeMemorial.org).

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## THE FINE PRINT

- ❑ **Need To Get Your Information Out? Use The "HYH" Newsletter!**  
Want to announce a System fundraiser or System-sponsored event?  
Have a retirement party to announce?  
Need to get rid of office furniture?  
Want to tell the System about a name change?  
  
Take advantage of the weekly "Have You Heard?" newsletter. It comes out every Friday in both e-mail and print format. If you need something published, just send your text announcements (no flyers or ClipArt please) to [hyh@LeeMemorial.org](mailto:hyh@LeeMemorial.org). Don't forget our weekly deadline—Thursdays at noon.

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