

# LEE MEMORIAL HEALTH SYSTEM BOARD OF DIRECTORS

## POLICY MANUAL

no. 10.41A

**Category:** General Operations

**Title:** Governance and Reporting of System Performance Indicators

**Original Adoption:** 04/28/00

**Revision Date:** 07/26/02

**supersedes no. 10.41**

**PURPOSE:** To provide guidelines for the system to ensure that indicator reporting is an exercise that follows a scientific methodology (consistent with that of our quality improvement philosophy) that facilitates the provision of information that will support the system's efforts in attaining its strategic goals and initiatives.

### *Governance and Reporting:*

- On an annual basis (at least) the System Performance Indicators will be reviewed by the Board of Directors and the System Leadership Council for their appropriateness/significance in measuring the progress of system strategic and operational goals as well as any regulatory requirements.
- The Board of Directors will be made aware of any measurement (within the system) that is significantly off target and the results have a significant negative impact within or on the system.
- Anyone in the system may nominate a System Performance Indicator for addition, deletion or retirement.
- The Quality Management Counsel is responsible for reviewing all nominations for appropriateness and making recommendations to the Board for a final decision by the Board of Directors.
- All subsequent changes of indicator status must be recorded in the System Performance Indicator Status Index database housed within Decision Support.
- A record of the change must be presented to the Board of Directors in the form of an updated System Performance Indicator Status Index.