

Medical Staff NEWS

CONGRATULATIONS

Jim Nathan

Congratulations! We received word from HealthGrades (www.healthgrades.com) that we are the recipient of the 2006 Distinguished Hospital Award for Patient Safety. The award was determined by HealthGrades' third annual Patient Safety in American Hospitals study, which analyzed hospitals' performance in 13 patient-safety indicators developed by the Agency for Healthcare Research and Quality. We received this same recognition for 2005.

Congratulations to our entire team of employees, physicians and volunteers who helped make this award possible and for your dedication to our vision to be the Best Patient-Centered Health System in Florida. Thank you. As always, it is a team effort!

WELCOME NEW PHYSICIANS

(Approved 01-26-06)

Affiliate Staff (LMHS only):

- Steven D. Cohen, Psy.D. – Psychology

Provisional Staff (CCH and LMHS):

- Gregory F. Evans, M.D. - Teleradiology
- Michelle Goni, M.D. – Teleradiology
- Lynn A. Henrickson, M.D. – Teleradiology
- Richard M. Slone, M.D. - Teleradiology

Provisional Staff (LMHS only):

- Irma Cruz-Gonzalez, M.D. – Gastroenterology
- Ronald B. Easley, M.D. – Internal Medicine
- Jeffrey G. Laoang, M.D. – Emergency Medicine
- George M. McDaniel, M.D. – Pediatric Cardiology
- John A. Moss, D.O. – General and Vascular Surgery
- Andrew J. Oakes-Lottridge, M.D. – Family Practice

Provisional Staff (CCH only):

- James C. Abraham, M.D. – Internal Medicine

(Approved 02-23-06)

Affiliate Staff (LMHS only):

- Anne M. Guyot, M.D. – Neurology (telemedicine)
- Catherine Larned, M.D. – Psychiatry

Provisional Staff (CCH and LMHS):

- Lori L. Bulanowski-Finn, M.D. – Podiatry
- Robert D. Pascotto, Jr., M.D. – Thoracic Surgery
- John P. Schreiber, II, M.D. – Teleradiology
- Jason D. Sinclair, M.D. – Teleradiology
- James H. Turner, M.D. – Teleradiology

Provisional Staff (LMHS only):

- Jose G. Diaz, M.D. – Pediatric Intensive Care

Provisional Staff (CCH only):

- Michael A. George, M.D. – Emergency Medicine

I N • T H I S • I S S U E

- Congratulations • Welcome New Physicians • Physician Raves And Recognitions • Net Access
- SBAR • Documentation/Coding • Pre-Printed Physician Order Set Update Corner
- Children's Memory Garden Service • Unsafe Abbreviations
- Continuing Medical Education

PHYSICIAN RAVES AND RECOGNITIONS

ICU MEDICAL DIRECTORS AT HEATHPARK

*Lori A. Lupe RN,C, CCRN, MSN
Director of Intensive Care HealthPark Medical Center*

I would love to recognize the Medical Directors of our ICUs here at HP - Dr. Stephen Hannan M.D. and Kenneth Tolep M.D. - they are incredible leaders and champions of outstanding patient care - they have been extremely stretched with the loss of two of their partners but remain positive, patient, and supportive - they are truly amazing medical leaders.

DR. CRAIG SWEET AND PRACTICE AWARDED ACCREDITATION FROM JOINT COMMISSION

Specialists in Reproductive Medicine and Surgery in Fort Myers has earned the Joint Commission's Gold Seal of Approval™ by demonstrating compliance with the Joint Commission on Accreditation of Healthcare Organization's national standards for healthcare quality and safety.

Specialists in Reproductive Medicine and Surgery is a reproductive endocrinology and infertility practice. Dr. Sweet is board certified in both the specialty of obstetrics and gynecology and the subspecialty of reproductive endocrinology and infertility. He is a member and former Chairman of the Lee Memorial Health System HealthPark Ethics Consultation Group. His practice recently celebrated its 1,000th pregnancy. For more information, please call (239) 275-8118 or, visit www.DreamABaby.com.

Specialists in Reproductive Medicine and Surgery
12611 World Plaza Lane, Building 53, Fort Myers, Florida.

NET ACCESS

Recent enhancements include remote access to **CliniComp data online** along with Physician **Reference Tools** with access to several Research Databases, Journals, Medical Library and more. Standard features include: Patient Lab, Rad, Micro Results and Dictated Reports along with Demographics and Insurance information for all (Inpatient, Outpatient and ER) patients. Our records include data as far back as August 1999. Some of the new

features require a Virtual Private Network or VPN connection to access from outside the hospital.

If you would like to know more about Net Access and how you can take advantage of all the features while making rounds, or from your office or home, please contact: Karen Mueller at 239-343-7841, or pager 239-930-6635, or karen.mueller@leememorial.org.

NURSE PHYSICIAN/PA/ARNP

Receiving phone calls from nursing just got easier.

Expect to hear organized and accurate patient information over the phone in a new format called:

S B A R

Situation

Background

Assessment

Recommendation

Please help us improve by listening and providing feedback and suggestions.

Education for the staff is currently in process. Thank you.

Marilyn Kole, MD - 334-5142

DOCUMENTATION/CODING

Janelle I. Wissler, RHIA, CCS, CMT

Common Documentation Issues: Major Cardiovascular Conditions.

Medical coders are bound by strict guidelines in ICD-9 diagnosis coding. Certain terms, while descriptive and clear in their intent for communication between physicians and nurses in the progress notes, are not concise enough for medical coding; and reimbursement is negatively affected.

October 1, 2005, our cardiovascular DRGs were all revised per CMS. All cardiac procedures now have associated paired DRGs; i.e. with and without a secondary major cardiovascular condition coded. Some common examples would be congestive heart failure, acute cor pulmonale, hypertensive heart disease, pericarditis, bi/tri-fascicular blocks, and ventricular tachycardia. The addition of one of these codeable terms can mean an additional \$5000 in reimbursement for the hospital system. Oftentimes, the coder will notice, for instance, an elevated BNP level, administration of IV Lasix; and dullness

at the bases on exam of the lungs; however, cannot find the diagnosis of CHF documented. Another example is having abnormal EKGs in the chart and the patient being treated with antiarrhythmic agents, but no associated documented diagnosis.

When coders encounter clues to a diagnosis via lab values, medical treatment, and monitoring, but cannot see the term clearly documented, it is necessary to query the physician to obtain the necessary verbiage to lead to the most favorable DRG assignment (reimbursement).

Many of our physicians are already doing a great job with these guidelines, and we look forward to our continued interactions with the physicians through our query process. Remember, good documentation always makes a coder's day go better. I can be reached at janelle.wissler@leememorial.org for any further clarification on this topic, or any other topics physicians would like addressed from a coding/reimbursement standpoint.

PRE-PRINTED PHYSICIAN ORDER SET UPDATE CORNER

The following list represents what has been revised to promote patient safety in pre-printed physician order sets by:

- Providing consistent and uniform documentation
- Clarifying medication doses, lab and treatment orders
- Following Regulatory Compliance
- Ensuring Customer Satisfaction
- Standardization of patient care through the use of evidence-based practice

It is important that you discard any old versions of these order sets, as they will no longer be accepted, and replace them with the new versions. You may obtain order sets by logging on to **Net Access** and then select “Physician Website” where you can print the order set as needed or by calling **Forms Management at 336-6889** to obtain a supply. There is also an “Active Listing” located on the Web site, which lists all active pre-printed order sets with their current revision dates. A detailed description of the revision process is available upon request.

APRIL 18 GO-LIVE DATE:

Oncology Orders

- FM# 3042 Cisplatin Chemotherapy
- FM# 3043 Transfusion Orders
- FM# 3259 Adult Chemotherapy Orders
- FM# 3274 Outpatient Gynecological Chemotherapy Orders
- FM# 3314 Weekly Outpatient Cisplatin Chemotherapy Orders
- FM# 3315 Outpatient Cisplatin/Gemcitabine Chemotherapy Orders
- FM# 3317 Weekly Outpatient Gemcitabine Chemotherapy Orders
- FM# 3318 Outpatient Paclitaxel/Carboplatin Chemotherapy Orders
- FM# 3319 Outpatient Weekly Paclitaxel Chemotherapy Orders
- FM# 3322 Oncology Hypersensitivity Orders

MAY 2 GO-LIVE DATE:

Oncology Orders

- FM# 3229 Gynecologic Oncology Admission Orders

Pediatric Orders

- FM# 3440 Pediatric Pain Management Orders

Department of Surgery Orders

- FM# 3216 Bowel Surgery Post-Procedure Orders

Lee Pain Management Orders

- FM# 3294 Intrathecal Pump Placement Orders
- FM# 3295 Spinal Cord Stimulator Trial Orders

MAY 16 GO-LIVE DATE:

Oncology Orders

- FM# 3307 Cisplatin + Continuous Infusion Fluorouracil Orders
- FM# 3309 BEP Protocol Orders
- FM# 3310 ABVD Chemotherapy Orders
- FM# 3312 AML 7+3 Chemotherapy Orders (Cytarabine + Idarubicin)

MAY 30 GO-LIVE DATE:

Oncology Orders

- FM# 3137 Inpatient Febrile/Neutropenic Orders
- FM# 3168 Mouth Care Orders – Preventative/Moderate
- FM# 3169 Mouth Care Orders – Severe
- FM# 3369 Adult Filgrastim (G-CSF) or Sargramostim (GM-CSF) Orders

CHILDREN'S MEMORY GARDEN SERVICE

The Children's Hospital of Southwest Florida will be holding its semi annual memorial service with butterfly release on Sunday April 9, 2006 at 2:00 p.m. The service will take place in The Children's Memory Garden at

HealthPark Medical Center. All medical staff that care for children are cordially invited to attend. For more information please contact **Spiritual Services at 432-3199, or Pediatric/Pregnancy Bereavement Services at 432-3672.**

UNSAFE ABBREVIATIONS

Watch for the new marketing campaign of "No QD No U" by the Medical Record Task Force.



CONTINUING MEDICAL EDUCATION

“RENAL ARTERY STENOSIS”

Brian Arcement, M.D.
John Howard, M.D.

Monday, April 10, 2006

HealthPark Medical Center Room HP1B
6:30 – 7:30 p.m.
RSVP for dinner by April 7 – 573-5680

“PEDIATRIC PALLIATIVE CARE”

Craig MacArthur, M.D., Ph.D.

Wednesday, April 26, 2006

HealthPark Medical Center Rooms 203 and 204
12:30 – 1:30 p.m.

“ALLERGIC CONTACT DERMATITIS”

Janet Cheng, M.D.

Monday, April 24, 2006

HealthPark Medical Center Room HP1B
6:30 – 7:30 p.m.
RSVP for dinner by April 21 – 573-5680

“COLORECTAL CANCER”

Robert Diasio, M.D.

UAB Comprehensive Cancer Center
University of Alabama at Birmingham

Wednesday, April 26, 2006

Lee Memorial Hospital Auditorium
6:30 – 7:30 p.m.
RSVP for dinner by April 24 – 573-5680

THE CHILDREN’S HOSPITAL OF SOUTHWEST FLORIDA ANNUAL PEDIATRIC CONFERENCE

April 22 - 23, 2006

The Pink Shell Beach Resort & Spa

Earn 12 CME credits and hear talks on new vaccines 2006, top 10 infectious disease articles, GERD, sinusitis, sleep apnea, the relationship between autism and epilepsy, evidence-based strategies in well children and dermatology.

This years speakers include: Dr. Michael Pichichero (Peds ID, NY), Dr. Michael Radetsky (Peds ID, U of NM) and Dr. Benjamin Gold (Peds GI Emory).

For a complete list of faculty and topics visit the conference Web site:

<http://internet2-dev/childrenhospital/pedconf2006.asp>.

If you have questions or would like to submit an article to Medical Staff News, please contact Joanne Gorgone, RN, BSN, CME Coordinator, Lee Memorial Health System, 636 Del Prado Boulevard, Cape Coral, Florida 33990
Phone: 239-574-0397 Fax: 239-772-6564 • E-Mail: joanne.gorgone@leememorial.org