

Medical Staff **NEWS**

2004 NATIONAL PATIENT SAFETY GOALS

1) Improve the accuracy of patient identification.

- a) Use at least two patient identifiers (neither to be the patient's room number) whenever taking blood samples or administering medications or blood products. [Scored at Standard PC.5.10, EP #4]
- b) Prior to the start of any surgical or invasive procedure, conduct a final verification process, such as a "time out," to confirm the correct patient, procedure and site, using active—not passive—communication techniques. [Scored at Standard PC.13.20, EP #9]

2) Improve the effectiveness of communication among caregivers.

- a) Implement a process for taking verbal or telephone orders or critical test results that require a verification "read-back" of the complete order or test result by the person receiving the order or test result. [Scored at Standard IM.6.50, EP #4]
- b) Standardize the abbreviations, acronyms and symbols used throughout the organization, including a list of abbreviations, acronyms and symbols not to use. [Scored at Standard IM.3.10, EP #2]

3) Improve the safety of using high-alert medications.

- a) Remove concentrated electrolytes (including, but not limited to, potassium chloride, potassium phosphate, sodium chloride >0.9%) from patient care units. [Scored at Standard MM.2.20, EP #9]
- b) Standardize and limit the number of drug concentrations available in the organization. [Scored at Standard MM.2.20, EP #8]

4) Eliminate wrong-site, wrong-patient, wrong-procedure surgery.

- a) Create and use a preoperative verification process, such as a checklist, to confirm that appropriate documents (e.g., medical records, imaging studies) are available.
- b) Implement a process to mark the surgical site and involve the patient in the marking process.

5) Improve the safety of using infusion pumps.

- a) Ensure free-flow protection on all general-use and PCA (patient controlled analgesia) intravenous infusion pumps used in the organization.

continued on page 2

I N • T H I S • I S S U E

- 2004 National Patient Safety Goals • In Remembrance
- A New Name, A New Location, New Services: Lee Health Solutions
- Lee Parkinson's Clinic • New CCH Surgical Hold Unit in Use • Library News
- Mycoplasma IgM Testing • Local Community Plans HeART Filled Event to Support Pediatric Oncology
- A Musical Production to Benefit the Lee Memorial Trauma Center
- Medical Staff Hotline • Continuing Medical Education

continued from page 1

6) Improve the effectiveness of clinical alarm systems.

- a) Implement regular preventive maintenance and testing of alarm systems.
- b) Assure that alarms are activated with appropriate settings and are sufficiently audible with respect to distances and competing noise within the unit.

7) Reduce the risk of health care-acquired infections.

- a) Comply with current CDC hand hygiene guidelines.
- b) Manage as sentinel events all identified cases of unanticipated death or major permanent loss of function associated with a health care-acquired infection.

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IN REMEMBRANCE

Michael J. Murray, MD died on January 1, 2004. Dr. Murray and his family came to Ft. Myers in July of 1974, where he established his solo practice in ear, nose and throat, continuing until November 2002 when he closed his office due to illness. Dr. Murray will be remembered by his patients, friends and colleagues not only for his excellent care, but also for his sense of humor and reputation as a nice guy.

LMHS' **Dr. Roy Wood** recently lost his life while serving his country. Dr. Wood, a Florida Army National Guard soldier died January 9, 2004 in Kabal, Afghanistan.

Dr. Wood joined LMHS as a board certified emergency physician in May 2002. He was well respected for his clinical skills as well as his compassionate care for staff and patients. He worked at both Lee Memorial Hospital and HealthPark Medical Center.

A NEW NAME, A NEW LOCATION, NEW SERVICES: LEE HEALTH SOLUTIONS

Lee Diabetes Care, Lee CHF Care and Lee Center for Weight Management and Bariatric Surgery are pleased to announce to you our departmental name change to **Lee Health Solutions**.

Additionally, the central office has relocated to Cape Coral Hospital, Medical Office Building Suite 3. **For all patient referrals, simply call our new number: 573-5720.** Our high quality services will remain the same as you are accustomed to.

Lee Diabetes Care Comprehensive Disease Management Program

- 12 hours of initial Diabetes Education provided by Certified Diabetes Educators with quarterly individual patient follow-up
- 2003 average follow-up HgbA1c levels below 6.4%
- Awarded JCAHO Disease Specific Certification and recognized by the American Diabetes Association for providing quality Diabetes Education

Lee CHF Care

- Telephonic outpatient case management

program for your patients after being admitted to LMHS for Congestive Heart Failure.

- To refer to program, simply write order for CHF outpatient program
- Readmission rate of Program Participants 1.7% lower than Non-Program Participants

Lee Center for Weight Management and Bariatric Surgery

- Comprehensive Bariatric Surgery Program initiated November'03 including monthly information sessions, preoperative education and postoperative follow-up for the first year
- Insurance Specialist
- Monthly Support Group

In addition to our comprehensive Chronic Disease Programs, Lee Health Solutions is available to provide staff education and support in your office. Sharon Krispinsky, RN, BSN, CDE, Development Manager is available to provide any educational assistance to your staff related to caring for the patient with Diabetes, CHF and/or Obesity. Please call Sharon at 573-5722 to schedule any inservices.

LEE PARKINSON'S CLINIC

In October 2003, Lee Parkinson's Clinic received a grant from the state of Florida Department of Health to provide outreach activities to improve access to care and supportive services for people with Parkinson's disease (PD) and their families who have difficulty accessing quality health care. This grant is given in partnership with the National Parkinson Foundation (NPF). NPF is headquartered in Miami and is considered one of the premiere international organizations supporting research and providing education, support, outreach and advocacy for persons with PD and those who care for them. This

grant also confers the right to call the clinic an NPF Care Center.

The goals of an NPF Care Center are to: Develop PD support groups; develop exercise classes specific to PD; offer educational programs for patients, family members and health care professionals; and maintain a resource center of educational material for patients and family members.

Jeanne Csuy, a physical therapist with LMHS since 1997 has been selected to serve as the Outreach Coordinator to implement the above tasks.

continued from page 3

Lee Parkinson's Care currently offers services each Tuesday. Patients and families receive comprehensive evaluations from Edward Steinmetz, MD, a neurologist specializing in movement disorders, Anne Petrin ARNP, Karen Martin, Case Manager and Nathalie Grondin, Physical Therapist. Counseling regarding medication, therapy, support groups, respite

care and resources are provided in two clinic sessions. Clients may then take their evaluation reports as well as treatment recommendations to their own care provider for follow up if desired.

For additional info call Jeanne Csuy at 335-7261 or the Parkinson's Care Center at 334-5883

NEW CCH SURGICAL HOLD UNIT IN USE

In order to facilitate transfers of all surgical patients, Admitting is placing the patient's "name" in a surgical holding area in the computer. The designated "hold" area is: C2W with rooms 256 thru 286.

- **THIS UNIT DOES NOT HAVE ACTUAL BEDS FOR PATIENT USE. THIS FLOOR DOES NOT EXIST.**
- The surgical patient name will show here only until actual rooms are available on the

appropriate floors.

- Should the patient show up on your census list, please call Recovery at ext. 1632 for the status of your patient. They will be in some part of the "surgical process", whether it is, pre-op, surgery, or recovery.
- If you have any questions, please contact, Shanna Rackham, Registration Supervisor for Admitting, at ext. 5659, or from outside the hospital, 573-5659.

LIBRARY NEWS

Up-To-Date, the database designed to provide comprehensive answers to clinical questions is now available in the Medical Library at Lee Memorial Hospital. Contact Narges Ahmadi, the Medical Librarian with your request for a search in Up-To-Date. If you choose to run your own search, Up-To-Date is installed on the last terminal in the row of publicly accessible computers.

MYCOPLASMA IGM TESTING

Effective January 21st, the laboratory at Lee Memorial Hospital is offering a qualitative test for the detection of IgM to Mycoplasma pneumoniae.

The test can be ordered in Invision using the test name Mycoplasma AB, IgM (Rapid Screen).

The specimen type must be serum and can be drawn in a SST tube. Testing is performed from 7:00 am to 3:30 PM daily.

If you have any questions regarding the content of this memo, you may contact Colleen Helter, Laboratory Supervisor at 334-5573.

LOCAL COMMUNITY PLANS HEART FILLED EVENT TO SUPPORT PEDIATRIC ONCOLOGY

Sunday, March 7, 2004 join Caloosa Yacht & Racquet Club members for their Annual Charity Art Show for what promises to be a delightful afternoon of strolling through art exhibits in a community setting. This event is open to the public during which over thirty area artists will exhibit and sell their works,

with at least 50% of their sales being donated to Pediatric Oncology at the Children's Hospital of Southwest Florida. In addition to the art show, collectable art from local artists and residents will be on sale. The Art Show continues to seek artists so those interested should contact the Foundation a 437-1840.

A MUSICAL PRODUCTION TO BENEFIT THE LEE MEMORIAL TRAUMA CENTER

Don't miss this "Special Angel" musical production featuring the finest talent from across Southwest Florida and including a Patriotic Revue to support our troops. Two shows are set for Saturday, February 28 (1:30 p.m. and 7:30 p.m.) in The Anderson Theater at Bishop Verot High School in Fort Myers. The performance, featuring Bishop Verot's Voice

Ensemble, benefits the Lee Memorial Trauma Center. Tickets are just \$15 per adult and \$10 per student (children under age 12 free). Tickets are available for purchase in all Lee Memorial Health System gift shops or by calling (239) 543-6939 or 1-800-743-1912.

MEDICAL STAFF HOTLINE

For Medical Staff issues or concerns, Call the Medical Staff Hotline @ 334-5700.

CONTINUING MEDICAL EDUCATION – CME

"HYPERTENSION: A CASE BASED APPROACH TO TREATMENT"

Lawrence Kline, DO, FACC
SW Florida Heart Group
Cantina Laredo

Wednesday, February 11, 2004

6:30 – 7:30 PM

For LMHS and SWFRMC Physicians

RSVP by February 9th – 574-0397

"MEDICAL MALPRACTICE REFORM IN FLORIDA: NEW RESPONSIBILITIES FOR HEALTHCARE PROFESSIONALS"

Robert McCurdy, Esq.
Lee Memorial Hospital Auditorium

Monday, February 23, 2004

12:30 – 1:30 PM

A Risk Management CME

continued on page 6

continued from page 5

**“LOSS OF COMMUNITY, LOSS OF HEALTH:
THE ROSETO EFFECT”**

Kenneth McElynn, MD
Lee Memorial Hospital Auditorium

Tuesday, February 24, 2004

6:30 – 7:30 PM

RSVP Dinner 573-5680

**“DERMATOLOGY UPDATE 2004: EVOLUTIONAL
THERAPIES FOR PRIMORDIAL PROBLEMS”**

Annette Lynn, MD
Director, Division of Dermatology
Department of Internal Medicine and Department of
Pediatrics
University of South Carolina School of Medicine
HealthPark Medical Center, HP1A

Thursday, February 26, 2004

7:30 – 8:30 PM

RSVP Dinner 573-5680

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VIA E-MAIL**

**Send e-mail address to
joanne.gorgone@leememorial.org
to receive future copies of the newsletter.**

If you have questions or would like to submit an article to *Medical Staff News*, please contact

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