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Moving closer to One Patient – One Record

EPIC is coming!

As of now, LPG Primary Care offices, all Lee Convenient Care locations and the Emergency Departments in LMH, CCH, and HPMC are fully operational on EPIC.

Our initial Phase of the EPIC Acute Care EMR system installation will replace the existing Meditech and NetAccess/Clinicomp systems in Lee Memorial Health System hospitals. The first hospital go-live is planned for June 2011 at Gulf Coast Medical Center. We are also targeting to complete the EPIC Phase I implementations at CCH, LMH, HPMC, and the Lee Memorial Outpatient Centers by the end of this year.

During Phase I, you will continue to use the hardcopy chart for orders and progress notes as you do today. Daily results, dictated reports, the MAR, and other reports will no longer be printed and placed on the chart. You will need to view all results and reports in the Epic EMR.

EPIC is a windows based system, and while it is intuitive to use, basic computer knowledge and skills are needed to use the system efficiently. The Information Systems Department is committed to providing the appropriate type and amount of training to best meet your needs.

Don't use a computer very often? Want to brush up on your computer skills? Let us help you. Simply contact Pam Pull at 343-8014 to register for a Basic PC Skills class.

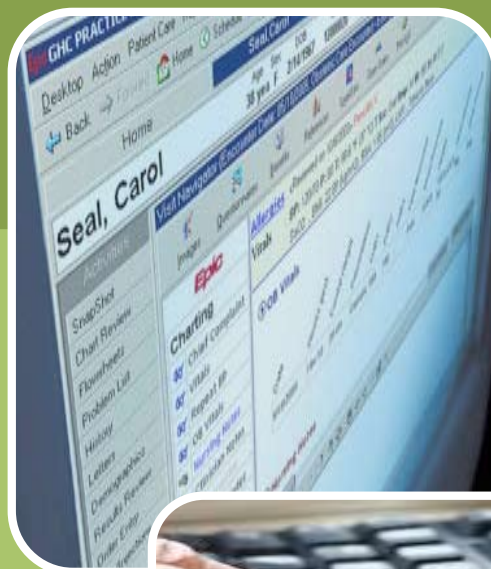
Upcoming Classes:

Monday, 3/21/11
GCMC 4th Floor
Computer Room B
7:30 - 8AM or
12:00 - 12:30 PM

Thursday, 3/24/11
GCMC 4th Floor
Computer Room B
1:00 – 1:30PM or
4:00 – 4:30 PM

Friday, 3/25/11
CCH 2nd Floor
Large Computer Training Rm
7:30 - 8AM or
12:00 - 12:30 PM

Tuesday, 3/29/11
HPMC 4th Floor
Computer Training Room
7:30 - 8AM or
12:00 - 12:30 PM



We are SafeLee.



Encouraging Collegial Relationships: Evaluating, Documenting, Treating & Monitoring Difficult Colleagues

Evening of May 13 & Day of May 14, 2011

The Resort at Marina Village, Tarpon Point Marina, Cape Coral, FL
Earn up to 9 CME credits

The curriculum, designed by and for physicians, is grounded in best-practice research drawn from the nation's leading health systems and physician leaders. The program is highly interactive, with educational exercises and interactions and Socratic-style dialogue and discussion.

Conference fees and hotel accommodations will be provided by Lee Memorial Health System.

For registration information, call 239-424-2397 or email Joanne.Gorgone@leememorial.org

PATIENT SAFETY WORK PRODUCT:
Created as part of the LPSES—Lee Memorial Health System's patient safety evaluation system



Patient Safety and Medical Error Prevention Training Now Available Online

Earn 1.5 CME credits

Meet the new requirement passed by the Facility Medical Executive Committees for patient safety training. Go to:

www.leememorial.org/physicianpub/private/patientsafety.asp

After completing this training, you will be able to discuss the reasons preventable medical errors occur and how to learn from errors, discuss the need for patient safety transparency and how it applies to the system safety culture transformation, and discuss safety concepts, which include 8 error prevention tools and 3 safety behaviors that support a safe environment.

This education is also available in other formats:
Receive a DVD by contacting Yvonne O'Brien at 424-3820 or Yvonne.OBrien@leememorial.org.

Attend an interactive classroom setting (see page 6 for more details on the next available session).

Patient First - Every Time.

Latest Updates & Recognitions.

Congratulations Docs!

Congratulations to **Britt Stroud, M.D.** for co-authoring the "Pediatric Neurological Complications of 2009 Pandemic Influenza A (H1N1)", a study published in the December 2010 online edition of *Archives of Neurology*. Way to go, Dr. Stroud!

Congratulations to **Eric Goldsmith, M.D.** for his appointment as the Director of Medical Education. Dr. Goldsmith will be a resource and information center for lectures, research, and student activity with both students and residents within our community. Welcome to your new role, Dr. Goldsmith!



Medical Staff Updates & Changes

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Cape Coral, FL 33910

Edgardo Castillo-Nieves, M.D.
NEW MAILING ADDRESS:
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Name Change:
Teri A. Cail, ARNP is now
Teri A. Jorgensen

April McCann, ARNP
Advanced Heart Center
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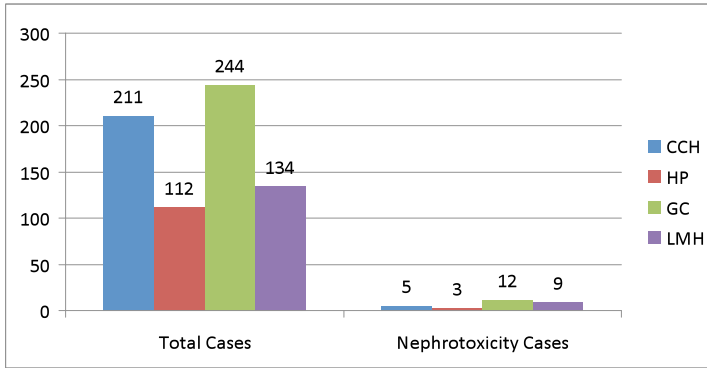
Kathryn Knutson, PA
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21 Barkley Circle
Fort Myers, FL 33907
Phone: 239-939-2616
Fax: 239-939-9093

Please communicate your practice updates to the
Medical Staff Office #343-2747

Pharmacy News.

Performance Improvement Update from the Department of Pharmacy

Vancomycin Performance Improvement data September-November 2010



701 total patients (between 4 campuses), 29 cases of "nephrotoxicity" (defined as a scr increase > 0.5 from a baseline scr < 2).

5% overall nephrotoxicity (national average= 10-12%)

Aminoglycoside PI data September-November 2010

127 total patients, 4 with "nephrotoxicity", 3% overall



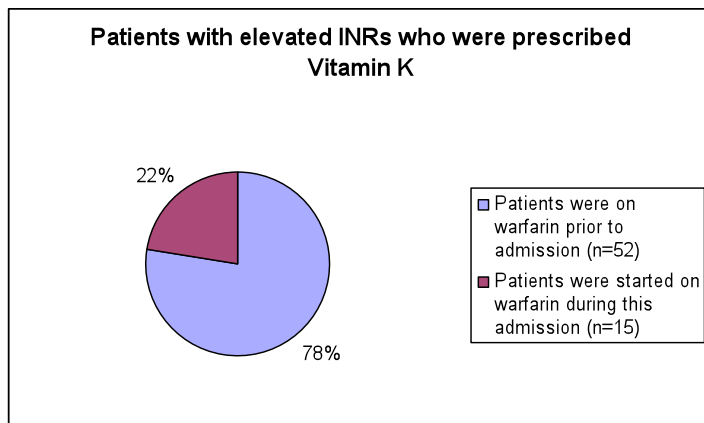
Pharmacy Update: National Drug Shortages Affecting LMHS

We are experiencing shortages on the following drugs as a result of national shortages:

Calcium Gluconate Injection
Methocarbamol (Robaxin) Injection
Norepinephrine (Levophed) Injection



Warfarin Performance Improvement data August 2010-January 2011



For more information on these shortages, please contact John Armistead, MS, RPh, FASHP, System Director of Pharmacy Services at John.armistead@leememorial.org or 239-343-2166

What's the Buzz?

In 2010, the Transfer Center had:

3542 Intra-System transfers (any transfer between the four LMHS campuses). This total includes transfers for a specific service line or a transfer to an outpatient center for a diagnostic exam.

Did you know?

Each transfer costs \$400 for a BLS and \$500 for an ALS truck. In addition, there is a charge of \$10 per loaded mile (when patient is on board). Mileage between CC and LMH to GC or HP is 11 miles....additional \$110 dollar charge. If a Critical Care truck is needed --\$800.00 base charge plus mileage. If a helicopter is used--\$8500.00 charge plus \$90.00 per loaded mile.

Insurances vary on reimbursement. Web-TPA patients, Charity, and the majority of Self Pay patients are paid for by LMHS. Medicare/Medicaid will not pay for transfers that are between LMH and HPMC due to same Medicare ID number. Any Medicare/Medicaid transfer that has a "round trip" must be paid for by the health system.

Prior to the Transfer Center, LMHS paid in excess of \$1.6 million dollars for transfers. After the Transfer Center opened, costs have been reduced to ~\$850,000. This was accomplished by providing RN triage services, working with Lee County EMS on appropriate billing, and reducing inappropriate transfers throughout the system.

For more information about transfers, and how you can help, please contact Andrea Snyder RN, CCRN, CFRN, Director of the Transfer Center at 239-533-7810.



Happy Doctors' Day 2011

Join us for a luncheon celebration
Wednesday, March 30, 2011
11 a.m. – 1:30 p.m.

Celebrating in the physicians' lounges at the following locations:

- Cape Coral Hospital
- Gulf Coast Medical Center
- HealthPark Medical Center
- Lee Memorial Hospital

Doctors
Caring
for the Community

Cardiac Rehab: Phase I Expansion at GCMC

Effective April 1, 2011, the Cardiac Rehab inpatient services will be expanded to the cardiac medical patients at GCMC. Currently, services are provided for surgical patients only at GCMC. The expansion of Cardiac Rehab Phase I services at GCMC for the cardiac medical patients will standardize the care of the cardiac patient at both HPMC and GCMC and will meet the standard of care guideline for performance measures.

The role of Cardiac Rehabilitation services is well documented and has been promoted by various healthcare organizations and position statements as the standard of care for patients with cardiovascular disease/diagnoses of stable angina, post myocardial infarction, post PTCA/stent and post cardiac surgery (CABG and VR). Performance measures for Cardiac Rehabilitation have been formalized and CMS is currently reviewing referral to Cardiac Rehabilitation inpatient (Phase I) and outpatient (Phase II) as a core measure.

Thank you for your understanding and support of our Cardiac Rehabilitation program. We continue to be committed to providing a quality Cardiac Rehabilitation program and helping your patients return to optimal cardiac health. We believe you will find this a distinct advantage and valuable contribution to the care and management of your patients.

If you have any questions regarding the change, you may contact Sandy Childress, RN, BS, System Director Cardiac Rehabilitation at 239-343-6139.

Current CME Opportunities

Pediatric Sickle Cell Emergencies

Pediatric Grand Rounds
Cameron L. Nicholson, M.D.
Department of Pediatric Hematology/Oncology
The Children's Hospital of Southwest Florida
Wednesday, April 6, 2011
6:30 - 7:30 PM
HealthPark Medical Center Room HP1B
RSVP for CME & Dinner by April 4th - 573-5680
Please Note after 3/21/11
New Registration Phone # is 424-2680

Quality and Required Safety Training for All Medical Staff Safety Video

Presented by Chuck Krivenko, M.D.
Chief Medical Officer, Clinical & Quality Services
Thursday, April 14, 2011
6:00 - 7:30 PM
HealthPark Medical Center Room HP1A & 1B
RSVP for CME & Dinner by April 12th - 573-5680
Please Note after 3/21/11
New Registration Phone # is 424-2680

Fibromyalgia: A Chronic Widespread Neurologic Condition

Walter B. Flesner, III, D.O.
Osteopathic Physician
Monday, April 18, 2011
6:00 - 7:00 PM
Gulf Coast Medical Center
Community Room
RSVP for CME & Dinner by April 14th
573-5680
Please Note after 3/21/11
New Registration Phone # is 424-2680

Don't Forget to Register! Encouraging Collegial Relationships Conference

Evening of May 13
& Day of May 14, 2011
The Resort at Marina Village
Tarpon Point
(details page 2)

Coming in April Critical Care Conference

Saturday, April 30, 2011
Sanibel Harbour Marriott Resort & Spa
4 CME Credits
Daniel Kett, M.D., Dennis Maki, M.D., Timothy Girard, M.D.,
Timothy Hannon, M.D.
To receive a brochure, email joanne.gorgone@leememorial.org
or call 574-0397
Please Note after 3/21/11
New Phone # is 424-2397

Signs and Symptoms and Early Recognition of Heart Disease

Brian Taschner, M.D., FACC
Coastal Cardiology
Wednesday, April 20, 2011
6:30 - 7:30 PM
HealthPark Medical Center Room HP1B
RSVP for CME & Dinner by April 18th - 573-5680
Please Note after 3/21/11
New Registration Phone # is 424-2680

New Physicians.

Please welcome the following physicians to Lee Memorial Health System:



Asif Azam, M.D.
Family Practice
HPMC, LMH
Cogent Healthcare



Fredy Salgado, M.D.
Anesthesiology
GCMC
Anesthesia & Pain
Consultants



Andrew Gross, M.D.
Pain Management
GCMC, LMH
Orthopedic Center of
Florida



Anuradha Satyavolu, M.D.
Family Practice
CCH, GCMC, HPMC, LMH
Cape Coral Hospitalists



Tawfiq Kanj Ahmad, M.D.
Internal Medicine
CCH, GCMC
Hospitalist Group of
Southwest Florida



Deborah Silver, Psy.D.
Psychology
GCMC, HPMC, LMH, TCH
Silver Psychology Center



Jeffrey Neale, M.D.
Colon/Rectal Surgery
CCH, GCMC, HPMC,
LMH
The Colorectal
Institute



Mohiuddin Syed, D.O.
Internal Medicine
HPMC, LMH
Cogent Healthcare



Justin Polga, M.D.
Internal Medicine
CCH, GCMC
Hospitalist Group of
Southwest Florida



Stania Valerice, M.D.
Internal Medicine
CCH, GCMC, HPMC, LMH
Inpatient Consultants



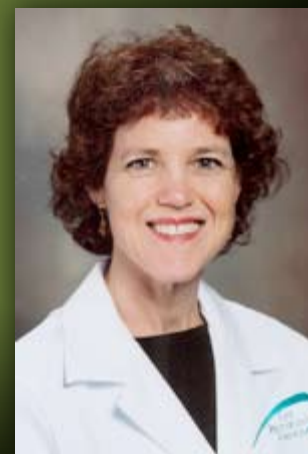
Russell Radcliffe, M.D.
Diagnostic Radiology
CCH, HPMC, LMH
Florida Radiology
Consultants



Congratulations to February 2011 Physician of the Month

Lisa Chow, M.D.

Internal Medicine
LPG – Bass Road





Patient First Every Time.

Medical Staff Matters is a publication of the Lee Memorial Health System. Please direct all inquiries to Yvonne O'Brien at yvonne.obrien@leememorial.org

**LEE MEMORIAL
HEALTH SYSTEM**

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New Phone System Supports Better Care at CCH

CCH will have a new Cisco telephone system and telephone numbers March 21. It features an automated patient directory, so caregivers will not have to answer the telephone at the unit to transfer calls to patients' rooms.

"It is one of the new technologies that will bring Cape Coral Hospital into the future of health care by providing tools to stream the flow of information throughout our facilities," says Mike Smith, LMHS CIO. "Providing tools to help our nurses spend more time at the bedside also falls in line with SafeLee, the system-wide cultural transformation to reinforce that patient safety is our No. 1 priority."

The new telephone system features a daily reporting system that will help identify which departments are receiving the highest volumes of calls at what times of the day, so staff can be adjusted during peak call times to decrease wait times and improve customer satisfaction.

For a list of new numbers, go to:
www.leememorial.org/phones/cch_new_numbers.asp

Questions? Please contact the IS Help Desk at 343-7900.

