

Medical Staff NEWS

CAPACITY ALERT BOARD

Red: Hospital is working at a maximum level.
(High Alert) Please make early rounds.
 Discharge as many patients as possible.
 Please adhere to the 11:30AM discharge time.

Yellow: Hospital at greater than 85% capacity.
(Early Caution) We are still able to take patients but please be aware of limited resources. Please make rounds and remember we are working for an 11:30AM discharge time.

Green: Hospital is at less than 85% of capacity and we are taking all admissions. Make rounds and remember we are working for an 11:30AM discharge time.

The above is an example of the Bed placement boards that will be displayed in the physicians lounges. This measure is being instituted to ensure efficient and timely placement of new admissions to the hospital. Your co-operation in this matter will be greatly appreciated. The 11:30 a.m. discharge time will facilitate new admission placement in a more timely fashion. Please discuss this expectation with your patients. Lee Memorial will be the first physician lounge to have the Capacity alert boards. Health Park and Cape Coral will follow.

COGENT INPATIENT MANAGEMENT PROGRAM STATUS REPORT

The Cogent Inpatient Management Program continues to grow offering alternatives to the members of the Medical Staff who do not care to provide inpatient services or take unassigned patients. Since the inception of the program in September to the end of the year, Cogent physicians managed 832 (548 at LMH, 284 at HP) admissions with an average length of stay of 4.4 days. Over 50% of the admissions were PCP referred patients.

30-day readmission rate was 6%, comparing favorably with national benchmarks. Care delays were less than the Cogent national

experience. 99.6% of discharged patients received a homecoming call to assess compliance and status upon returning to their primary care physicians. Patient satisfaction is 99% with a score of 4.8 (scale of 5).

Presently there are 5 hospitalists at the HP and LMH campus. Additional physicians will be joining the group and it is expected that the program will begin at the CCH campus in May. If you have any interest or questions regarding the program, contact Katherine Henricks, Market Operations Manager, at 334-5837.

I N • T H I S • I S S U E

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HIPAA Awareness: Physician Visits to Patients • Information Technology Updates

Consultation Liaison Services for Psychiatry • Medical Library on the Net • Reducing Tylenol Use

Cath Lab at HPMC • New Congestive Heart Failure Management Program Launched • Lee Diabetes Care

GreekFest • Cardiovascular Digital Imaging System • Ethics Committees

HIPAA • Medical Staff Hotline • Continuing Medical Education

HIPAA ALERT: PHYSICIAN COURTESY/SOCIAL VISITS TO PATIENTS

By G.P. Fitzgerald III, M.D.

Patients are very appreciative when physicians they know visit them in the hospital

They also expect the physicians to be fully informed of their medical condition. Current privacy regulations mandate that access to patient information needs to be authorized and

staff are expected to protect the patient's records. To abide by federal mandates and minimize staff tensions, I suggest you introduce yourself to the staff, explain the purpose of your visit, and then document the patient's consent in whatever note you leave in the chart.

INFORMATION TECHNOLOGY UPDATES

Several major information systems projects were accomplished recently that will positively impact our physician community:

Heartlab Cardiology Management System

In early January, a new, state-of-the-art computer system was implemented in the Cardiac Cath Lab. This system allows for cineless, digital cath lab images to be reviewed and interpreted on-line by physicians. It also allows for these images to be shared across campuses so that as a study is completed at one campus, a physician located at another campus may review the study. LMHS will also provide a service through Medical Records that will allow a copy of the study to be stored on a CD. This will allow our seasonal or visiting patients to take a copy of the study home to their physician if needed.

Siemens Novius Lab Upgrade

In mid-December, a major upgrade was completed for laboratory services. This new lab system has proven to be much more

reliable and stable which should position the laboratory to provide more timely result information to the physician community.

Siemens Novius Radiology Upgrade

In mid-January, a major computer system upgrade was completed for radiology services. This new upgrade provides a user-friendly Windows display for the radiology staff and improved functionality, particularly in film management. This should result in more timely access to previous radiology films for the physicians.

Net Access for Physician OFFICE STAFF

To date, Net Access has only been offered to physicians, not to physician office staff. In February, LMHS will begin deploying the Net Access solution to physician office staff. This solution will allow physician office staff to utilize the new Net Access system via a secured connection over the Internet. This solution will eventually replace our current dial-up access to patient information for physician offices. Look for more details coming soon.

CONSULTATION LIAISON SERVICES FOR PSYCHIATRY

There are two hospital based ARNP's available Monday through Saturday for Consultation Liaison (ARNP) Psychiatry Services. Dianne DelPizzo, MS, ARNP is available to Lee Memorial Health System on Monday and Wednesday. Dianne may be reached via pager number 930-5637. Angela Monterosso, ARNP, EdD, BC is available Tuesday, Thursday, Friday and Saturday and may be reached via pager number 930-4978. They are available during business hours on these days. Dr. Ivan Mazzorana sponsors these ARNP's and is available through the ARNP's. Services by ARNP's are limited to adults age 18 and older. Access to psychiatry is open to all Lee Memorial Health System inpatients via an MD order for Behavioral Health/Psychiatry consult. Written and dictated evaluations with

recommendations for treatment, behavioral intervention, labs, medication, Baker Act and/or competency evaluations, as indicated, are provided.

Additional consultation requests can be made to the following members of CCH & LMHS Medical Staffs:

- 1) Referrals for children/adolescent should be directed to Dr. Rieche's office via phone number 239-278-7788.
- 2) Referrals for children or adults can be directed to Dr. Uttley at 239-936-7788.

If you have any questions about this service to patients, please call Dianne DelPizzo, MS, ARNP or Angela Monterosso, ARNP, EdD. at the above pager numbers, and/or Davy Crockett, Vice President of Patient Care Services at 336-6814. Thank you.

MEDICAL LIBRARY ON THE NET

Physicians on staff at LMHS may access Up-To-Date database free of charge until the end of February. Up-To-Date is an online medical reference service designed to answer tough clinical questions, quickly. Physicians may access it from any computer connected to IntraLee network (Intranet). The address is www.uptodateonline.com. To learn more about this service or to access a 5-minute demonstration, please visit www.uptodate.com.

Shortcuts to Up-To-Date are placed on public-access computers in all three Medical Libraries.

The Medical Library WEB site at: www.leememorial.org/MedLibrary offers links to variety of databases. Some of them don't require passwords, like PubMed, Medline Plus, and Free Medical Journals. Others are proprietary and need passwords, which

physicians may obtain from the Medical Library staff. Among those are OVID (more than 150 full-text medical journals and 37 medical textbooks, Evidence-Based Medicine and other databases), ProQuest (more than 270 medical, nursing and allied-health journals), and Advisory Board, which contains a collection of most recent reports and research briefs on best and worst practices in health care management and clinical practice.

The list of the most recent additions to the library collection, library news, request forms for literature searches and for copies of the articles are also available on the Medical Library WEB site.

Those who have access to LMHS Intranet, may access and search the online library catalog. On the IntraLee intranet site, the library may be found under "Departments".

REDUCING TYLENOL USE

Suzanne Turner, Pharm.D., Clinical Specialist

An FDA review showed that over 56,000 emergency room visits/year are due to acetaminophen toxicity with 25% of those being unintentional. Dr. William Lee, a hepatologist and professor of internal medicine at University of Texas Southwestern Medical Center in Dallas, has been doing research on acetaminophen for more than five years and his results indicate that approximately 100 people die each year as a result of unintentional acetaminophen overdoses.

In September 2002 the Nonprescription Drugs Advisory Committee recommended that the FDA require stronger warning labels for acetaminophen products. Dosing guidelines for acetaminophen recommend not exceeding 4 grams/day. The goal of the Advisory Committee was to identify ways to warn consumers about the maximum dose and the importance of adhering to the maximum dose warnings. Another point of discussion in the Advisory Committee was the number of cases of hepatotoxicity with the use of combination pain products (opioid/acetaminophen). Inadequate pain management was identified as a major factor when patients exceeded the recommended maximum dose.

In the elderly patient population, liver damage from acetaminophen can occur below 4 grams of acetaminophen/day. Patients who are malnourished and patients who drink excessive alcohol are also at a risk for liver damage at 4

grams or less of acetaminophen/day.

One product that can alleviate problems with acetaminophen dosing is the pain product oxycodone. Oxycodone is the opioid part of the combination pain product Percocet . It can be prescribed for moderate pain, using *1-2 tablets Q4H PRN pain* safely since it does not contain any acetaminophen. On the other hand an order for Darvocet-N-100 1-2 tabs Q3H PRN would allow a patient to receive 10 grams of acetaminophen in 24 hours. Opioids such as oxycodone, morphine and hydromorphone do not have maximum doses and, therefore, doses can be increased to provide adequate pain relief.

COMBINATION PAIN PRODUCT	ACETAMINOPHEN CONTENT PER TABLET
Darvocet-N-100	650 mg
Lortab	500 mg
Vicodin	500 mg
Percocet 5 mg	325 mg
Tylox	325 mg
Tylenol #3	300 mg

Physicians can help decrease acetaminophen dosing by writing for plain oxycodone or by utilizing sustained-release pain products when appropriate to provide adequate pain management.

Reference Available Upon Request

CATH LAB CONSTRUCTION AT HPMC

The construction of the new cath lab at HPMC will begin in late January with anticipated completion May of 2003. The addition of this Phillips, single plane, ceiling mounted lab will provide state of the art technology and a much needed 3rd interventional lab. This progress will involve the relocation of some services as

well as individuals. The most noticeable change will be the relocation of the ICU waiting room to what was once Francine Gomberg's office on the 3rd floor. The OR and Cath lab waiting room will be in the third floor atrium where we will have a volunteer and phones to provide continuity of care.

NEW CONGESTIVE HEART FAILURE DISEASE MANAGEMENT PROGRAM LAUNCHED

*By Mark Greenberg, MD, Corporate Medical Director & Michael Danzig, MD,
Congestive Heart Failure Medical Director*

The CHF Disease Management Program was officially launched on January 20, 2003 under the leadership of Dr. Michael Danzig, M.D., CHF Medical Director and Leslie Foskett, RN, BA, CCRN. Heart failure is one of the leading causes for hospitalization, accounting for more than 2 million admissions annually. The goal of this exciting program is to help patients manage their heart failure from home with the support of a case manager. In many cases, patients can improve their own health by recognizing the symptoms and side effects of heart failure and complying fully with their doctor's treatment instructions. Ultimately, with the aid of health education materials and telephonic monitoring by a case manager, patient hospitalizations should decrease.

Inpatients with a diagnosis of CHF in the Lee Memorial Health System are enrolled in the program by a physician order. When the order is received and the patient is discharged from

the hospital, outpatient telephonic case management will be provided. Education, treatment compliance and resource availability at the local and national levels, including Lee Memorial Home Health, will be program components used to help patients manage their disease. The goal of this program is to assist patients in improving their health by recognizing the symptoms and side effects of heart failure, helping them to comply fully with their physicians' treatment plans while optimizing their quality of life and decreasing their hospitalizations.

To enroll patients that are hospitalized in the Lee Memorial Health System, order "CHF Telephonic Case Management". Patients will be contacted, enrolled, and followed in the program upon discharge from the hospital. Any questions should be directed to Leslie Foskett, RN, BA, CCRN, CHF Disease Management Coordinator at 334-5997.

LEE DIABETES CARE

Lee Memorial Health System has achieved Disease-Specific Care Certification for Lee Diabetes Care from the Joint Commission on Accreditation of Healthcare Organizations. This certification assures consumers that Lee Diabetes Care is committed to quality and safety excellence. It is the gold standard for safety and excellence.

Congratulations to Lee Diabetes Care.

GREEK FEST 2003

LMHS Foundation is pleased to announce that a portion of the proceeds from Greek Fest 2003 (February 28th – March 2nd) at The Annunciation Greek Orthodox Church (8210 Cypress Lake Drive, Ft. Myers) will be donated to The Children's Hospital of Southwest Florida's Pediatric Bereavement Program – Pathway to healing.

For more info and to purchase discounted tickets (available until February 20th) call 481-2099.

CARDIOVASCULAR DIGITAL IMAGING SYSTEM

The first phase of the HeartLab digital imaging system has been completed. This allows for the seamless transmission and storage of digital images of caths across our 3 hospitals. There are also interfaces with our own hospital's information network to increase integration. With the optional web server we are able to transmit compressed images outside of our hospital network. This connectivity already has proven to be an invaluable tool in our quest to provide the highest quality of care possible.

Phase 2 of the installation is focused on recording, storing, and transmitting cardiovascular ultrasound images. In

preparation for this we will be upgrading all of the ultrasound equipment to make it network ready. The "go live" for Phase 2 is planned for the end of March or the first of April. This will change the way cardiovascular ultrasound testing is performed and reviewed. Our preparations are focused on retraining the staff of the cardiovascular ultrasound labs to make this transition to a digital environment and prepare the physicians for the changes ahead.

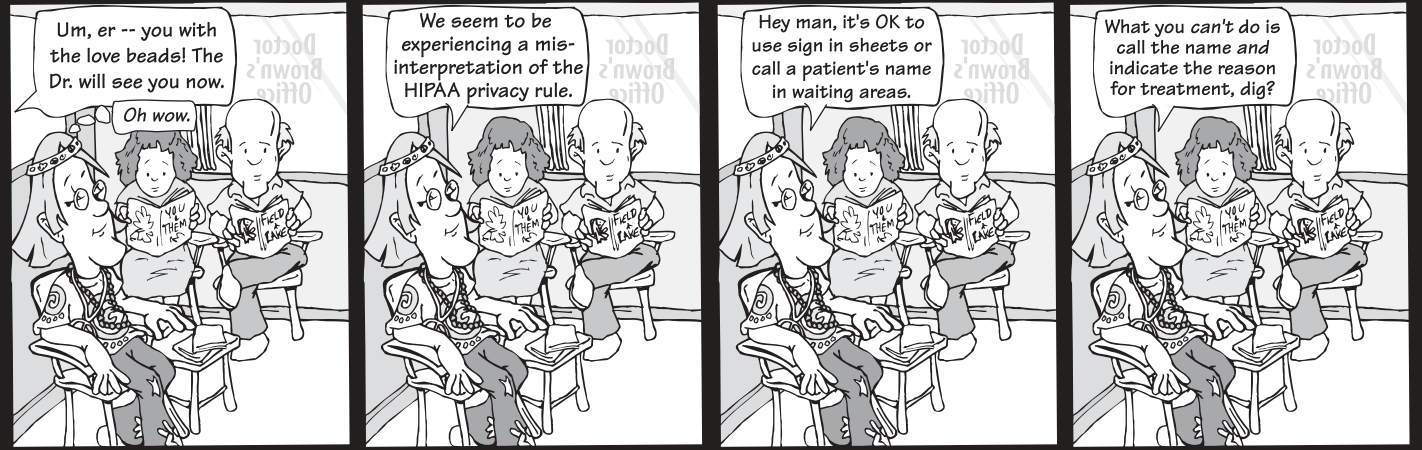
Phase 3 of the project will be the introduction of structured reporting for cardiovascular ultrasound. Providing consistent quality reporting is the goal of this phase and is expected to begin mid summer 2003.

ETHICS COMMITTEES

Each hospital in the Lee Memorial Health System has an Ethics Committee that meets quarterly to assist in policy development, promote medical ethics education and consult in ethical dilemmas. Membership is optional and includes physicians, spiritual services staff, hospital staff and concerned citizens.

Physician members are needed at all three campuses. Call Spiritual Services at 335-7150.

HIPAA revolution: Name Calling!



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MEDICAL STAFF HOTLINE

For Medical Staff issues or concerns, call the Medical staff Hotline @ 334-5700.

CONTINUING MEDICAL EDUCATION CME – FEBRUARY

“American Heart Association Guidelines for Secondary Prevention of Coronary Disease”

-Lawrence Kline, D.O., F.A.C.C.

&

“Don’t Eat Your Heart Out: Increasing Dietary Compliance in Patients”

- Joe Piscatella

February 5, 2003

HealthPark Medical Center Room 1A & 1B

6:00 – 6:30 PM – Dinner & Registration

6:30 – 8:00 PM CME lecture

1.5 credits

RSVP 574-0374 – Dinner

“HIV/AIDS”

February 6, 2003

- Jose Quero, MD

Lee Memorial Hospital Auditorium

12:30 – 1:30 PM

RSVP 574-0374 – Lunch

“Pain Management in the Elderly”

February 13, 2003

- Mary Stegman, MD

Lee Memorial Hospital Auditorium

12:30 – 1:30 PM

RSVP 574-0374 – Lunch

“Management of Atrial Fibrillation in the CHF Patient”

February 13, 2003

M. Erick Burton, MD, FACC

A CME Dinner lecture at the Hyatt Regency
in Bonita Springs for LMHS &

NCH Physicians

RSVP 574-0397

“Smallpox”

February 24, 2003

- Timothy Dougherty, MD & Tucker
Greene, MD

Lee Memorial Hospital Auditorium

6:30 – 7:30 PM

RSVP 574-0374 Dinner

“The Wheezing Infant”

February 27, 2003

- Patricia Contreras, MD

HealthPark Medical Center

7:00 – 8:00 PM -Following the Department
of Pediatrics meeting

RSVP 574-0374 Dinner

CONTINUING MEDICAL EDUCATION CME COMING SOON

- **The Children's Hospital of Southwest Florida/LMHS Annual Pediatric Conference at Sanibel Harbour Resort & Spa** will take place on **March 22 & 23, 2003**. This 1 1/2 day conference will provide **11 CME credits**. Day one includes a diversity of pediatric topics: Dermatology, Asthma, Headaches and Kids, ADHD, Oncology and Ethics. Sunday, day two is a half-day with the Florida Medical Association mandated CMEs: HIV/AIDS, Domestic Violence and Prevention of Medical Errors.
- **Lee Cancer Care presents:**
"New Age Technology in Cancer Management"
April 11, 2003
Lee Memorial Hospital Auditorium
11:30 - 12:00 PM - lunch and Registration
12:00 PM - 3:15 PM - CME lectures
"One Tumor, One Chip" - Timothy Yeatman, MD
"Diagnosis and Treatment of Soft Tissue Sarcomas":
G. Douglas Letson, MD
"Surgical Management of Metastatic Spine Tumors":
Frank D. Vrionis, MD
3 CME Credits, Call 336-6137 for Info & Brochure

If you have questions or would like to submit an article to *Medical Staff News*, please contact

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