



## Vanderbilt Conference A Success!



Disruptive behavior by healthcare professionals is a threat to patient safety and quality of care. LMHS partnered with Vanderbilt University School of Medicine's Center for Patient and Professional Advocacy to present a unique workshop that provided over 70

physicians with a comprehensive plan including tools and strategies to address behaviors that undermine a culture of safety within hospitals. "Encouraging Collegial Relationships: Evaluating, Documenting, Treating and Monitoring Difficult Colleagues" was presented on the evening of May 21 & May 22 at the Resort at Marina Village in Cape Coral. This conference was complimentary to LMHS physicians as a part of our patient safety initiative.

This conference targeted physicians with a working interest in reducing medical errors and improving patient safety. The curriculum, designed by and for physicians, is grounded in best-practice research drawn from the nation's leading health systems and physician leaders.

As a part of the Lee Memorial Health System's patient safety initiative, medical staff members attending this conference received CME credit. Accredited by the Florida Medical Association, LMHS designated this educational activity for a maximum of **9** AMA PRA Category 1 credits.

Feedback surveys were completed to help LMHS identify opportunities to improve patient safety.

LPSES is the Lee Memorial Health System Patient Safety Evaluation System. To facilitate a robust quality and safety process, LMHS participates in a federally approved Patient Safety Organization (PSO). The documents created by the quality/safety process are called Patient Safety Work Product (PSWP). Ultimately, the PSO reports LMHS' de-identified PSWP for use by the Agency for Healthcare Research and Quality.

*Created as a part of the LMHS Patient Safety Evaluation System*

**LEE MEMORIAL  
HEALTH SYSTEM**