



Volunteer *UPDATES*

Lee Memorial Health System

Volume 16, Issue 6

March 2008

From Donna's Desk...



Dear Volunteers,

It was really like ole' times coming over to HealthPark to interview new volunteers over the past several month. I've enjoyed seeing so many of the volunteers, many of whom I interviewed and placed over six years ago. Filling in for Jill was a pleasure for me, but I am happy to welcome her back. You may do so, too, by stopping by the Volunteer Office on the 4th floor. I bet she'll have some cute pictures of Wren to show you!

Thank you to all of you who turned in your annual education tests to Volunteer Resources before the March 7th deadline. If you have not turned yours in, please do so as soon as possible. We have extras copies of the test in the Volunteer Resource offices at either Lee Memorial Hospital or HealthPark Medical Center if needed.

As of March 3, 2008, a revised Trolley service program has been implemented at Lee Memorial Hospital to pick up our customers, especially those with physical limitations, at their vehicles. This complimentary service will be provided in lieu of the valet parking service at Lee Memorial Hospital. I'm looking for greeters with excellent Customer Service skills to assist the Trolley Drivers at the Medical Office Center Entrance.

Also, at Lee Memorial Hospital, we are getting ready to open our new Spine Center in April, which will focus on various spine

surgery patients. The center will have a SPA-like atmosphere—it will be about wellness not illness. Although the patient will only be in the center for a very short time after surgery, their patient experience will be enhanced. As in every new service area, there are needs for volunteers to assist the staff.

Refer a volunteer to Lee Memorial Hospital and receive a special incentive. Everyone gets 100 bonus hours for referring someone to volunteer at either LMH or HPMC. However, when you refer someone to volunteer specifically at **Lee Memorial Hospital, we will give you a \$10 Publix gift certificate.** There are plenty of volunteer opportunities at Lee Memorial Hospital for your family, friends and acquaintances and now we've just added two more. Help me spread the word.

The Easter and Passover Holidays are just around the corner, so we will be saying 'good-bye' to our seasonal volunteers soon. This is a perfect time to let ALL our volunteers (seasonal and year round) know that we appreciate your support, dedication and loyalty throughout the year. It is very gratifying to know that even though some of you are only in SW Florida for part of the year, you make volunteering at LMHS a priority. We appreciate that and look forward to seeing you upon your return.

As in the past, we at LMHS have dedicated the month of April to our volunteers. To kick off our month-long celebration we have scheduled three luncheons at the Broadway Palm Dinner Theatre at the end of March. **Look for your invitation in the mail!**

Happy volunteering!



Volunteer Resources and Auxiliary Staff

Donna Bradish, Director - Lee Memorial Hospital

239-336-6103

Jill Palmer, Director - HealthPark Medical Center

239-432-3275

Jennifer Paz, LMH Secretary

239-334-5388

Pat Nyberg, HP Secretary

239-432-3055

Marianne Bechhold, Auxiliary President

239-334-5307

Linda Johnson, Auxiliary Secretary

239-334-5307

LMHS MISSION STATEMENT

To continue to meet the health care needs and improve the health status of the people of Southwest Florida.
Quality, Access, People, Community, Cost

What's Inside	Service Hour Awards	2
	100 Hour Volunteers	2
	Volunteer Hot Spots	2
	Meet Your Fellow Volunteer	3
	Vacation Notification	4
	Auxiliary Action	5
	Auxiliary Dues Notice	7
	In Memory Of & Dates To Remember	8

Service Hour Awards... December & January

100 Hours

Shirley Barron
 Stanley Brooks
 Alma Bush
 Barbara Castellanos
 Richard Conroy
 Carrie Criss
 Dale D'Antonio
 Doudy Darius
 David Den Boer
 Anna Devine
 Nancy Dreissiger
 Katherine Goforth
 Petronella Hofman
 Margaret Jankiewicz
 Gilbert Keeley
 Barbara MacMillan
 Nancy Maurer
 Gregory May
 Thomas McGhee
 Penny McWhorter-Edels
 Barbara Molnar
 John Navarro
 Canan Ozaktay
 Lorraine Pacelli
 Joseph Pezzimenti
 Rosame Piret
 Georgia Porcelli
 Rachelle Rose
 John Samson
 Johann Schwertner
 Martha Scott

Mary Stecher
 Helene Weyant
 Dennis Yavorsky
 Linda Yoder

500 Hours

Brian Anderson
 Patricia Astalos
 Ralph Benedict
 Susan Beres
 Catherine Carpenter
 Beatrice Corf
 Anne Cristo
 RosemarieDeRespino
 Sharon Fuery
 Edward Grella
 Carol Gricus
 Jean Lavoie
 Edward Orkowski
 Marie Weniger
 Frederick Wightman
 Mary Zielonka

1,000 Hours

Byrl Burris
 Michael Cuscaden
 Helen Guthrie
 Patricia Jeffrey
 Sheila Pittman
 Margaret Rutzel

James Southworth
 Milton Tanner
 Patricia Wirth
 Shirley Yrey

1,500 Hours

William Alger
 John Dwiggins
 Heidi Heinrichsberg
 Sandy Heise
 Carol Krueger
 Patricia Parker
 Patricia Renwart

2,000 Hours

Eileen Black
 Mildred Dalrymple
 Luan Dunham
 Pearl Durantini
 Bessie Gross
 Clyde Gross, Jr
 Heidi Heinrichsberg

Stacy Hines
 Rosemary Maurice
 Jack Rickard
 Francis Simpson

2,500 Hours

Geneva French
 Paul Greenman
 Dianne Hughes
 Cleo Kleer
 James Martin
 Maureen Weeden

3,000 Hours

Gail Chaipel
 Joanne Gaede
 Julia Gladis
 John Meurer, Jr

3,500 Hours

O. Frank Campbell
 Sam Marafioti

4,000 Hours

Louise Crowley
 Mary Duerr
 Lindy Kirk

6,000 Hours

Lester Brenkman

11,000 Hours

James Fegley

Congratulations!!

Award Pins can be picked up in the Volunteer Resources Office at the campus where you work.



TOTAL HOURS

40,604

Value of Volunteer Service to LMHS:

\$762,137

Volunteer Hot Spots...

Lee Memorial Hospital

- ◆ All Star Joint Center
- ◆ Bright Ideas Gift Shop
- ◆ ***Golden Group—projects & chart collation
- ◆ ***Receiving Dock/Central Supply Room
- ◆ Customer Service—Clerical
- ◆ Emergency Room—Customer Service Greeter
- ◆ Lobby Information Desks (*computer use, training provided*)
- ◆ Medical Library
- ◆ ***Popcorn Cart
- ◆ ***Post Office
- ◆ Surgery Information Desk
- ◆ Healthy Start—on Carrell Road
- ◆ Wellness Center—on Carrell Road
- ◆ ***Volunteer Resources—Clerical

Call 334-5388 for more information.

HealthPark Medical Center

- ◆ 2nd Floor Radiology Waiting Area
- ◆ Birthday Suite Tour Guide—evenings/weekends
- ◆ Endoscopy Assistant
- ◆ Magazine Cart Attendant
- ◆ Medical Library Assistant
- ◆ Safe Sitter Class Assistant—evenings/weekends
- ◆ Receiving Dock/Central Supply Room Assistant
- ◆ Patient Information Desk (*computer use, training provided*)
- ◆ 3rd Floor Surgery Information Desk (year-round preferred)

Call 432-3055 for more information.

*****URGENT need**

Reminders...

All volunteers working a 4-hours shift are entitled to a meal voucher valued at \$3.50 valid only on the day that you are volunteering. We suggest using the meal tickets either before or after your shift. *Thank You!*

Leaving for the Summer? Complete the Vacation Notification on page 4 and return to Volunteer Resources. Call us when you return in the Fall.

Announcements...

Local Executive Earns Top Healthcare Management Credential: Jon C. Cecil, FACHE, Chief Human Resources Officer, Lee Memorial Health System (LMHS) recently became a Fellow of the American College of Healthcare Executives, the nation's leading professional society for healthcare leaders. The FACHE credential signifies board certification in healthcare management and ACHE Fellow status.

Meet Your Fellow Volunteer

There are so many caring volunteers that give their time so freely to Lee Memorial Health System. This month we would like to spotlight one volunteer that started volunteering in 1996 and to date has worked over 11,130 hours. That us introduce you to....

JIM FEGLEY

Jim Fegley, LMH Post Office Volunteer and Chairman, has helped the LMHS Military Support Program send over 15,000 pounds of care packages to our troops since May 2003. James Green, Board Member; Deanna Steinberg, Director of Bright Ideas Gift Shop; Kim Gaide, LMHS Military Support Program, as well as several military family members, employees, and volunteers were on hand Friday, January 4th to thank Jim for his contribution to our military.

James Green, LMHS Board Member, read the following Proclamation in honor of Jim.

“You have been there for us! Thank you! You have sweated! You have the patience of a Saint! You have used more muscles in your body than you ever thought you had! You have used rolls of PRIORITY stickers to help seal our boxes from the Pirates! You have licked more stamps than you ever thought you would! You have added more information on the empty customs form. You have given Kim ,York Peppermint Candies to give her pep after unloading all the boxes! You have

cheered on Zanner, the mail courier, as she carried out the bags to get them to the Post Office. You have been there for us! Thank you!”

Thank you Jim for giving your time for such a great cause!

Need postage or to mail a package? Visit the Post Office at Lee Memorial or HealthPark and be greeted by our caring staff of volunteers. Additional volunteers are always welcome! Contact Volunteer Resources at 334-5409 for more information.



Thank You...

Thank you to the following volunteers that assisted with the Health and Candle Fair held at Lee Memorial Hospital and HealthPark Medical Center. LMH: Sandy Heise, Lorraine Weidemann, Jo Kallasy, Jessie Silvecky. HPMC: Mary Jo Card, Bobby Birago, Bob & Mary Ellen Geiger, Ellen Salamat, Lois Davenport, John Bergshoff

We couldn't do it without our volunteers who give so unselfishly of their time.

Jeannie Perkins, VP-LMH
and **Ketki Shah**, VP-HPMC
Lee Memorial Auxiliary



Thank you to the following LMH volunteers that assisted with the First Uniform Sale: Sandy Heise, Nancy Sammons, Dorothy Bourgeois and Jessie Silvecky.

Jeannie Perkins, VP-LMH
Lee Memorial Auxiliary

VOLUNTEER SEASONAL VACATION NOTIFICATION

2008

Lee Memorial Health System**CAMPUS:** ___ HPMC ___ LMH ___ Off-Site **DATE** _____**NAME** _____**LOCAL ADDRESS** _____**OTHER ADDRESS** _____**PHONE: LOCAL** _____ **OTHER** _____**EMAIL ADDRESS:** _____**DATE LEAVING** _____ **DATE RETURNING** _____**CURRENT AREA(S) ASSIGNED** **LMH/HP** **SHIFT: (DAY & TIME)**_____
_____*Please notify your supervisor/chairman of the date you are leaving and expect to return.***SUPERVISOR/CHAIRMAN'S NAME** _____***Substitute's Name** _____ **Phone Number** _____**POLICY AND PROCEDURE FOR EXTENDED VACATION**

* Volunteers may retain their assigned position by arranging for qualified substitutes to cover their absence. It is the policy of the Volunteer Resources Department not to hold any assignment for a volunteer that is absent without a qualified substitute. This assignment must be approved by your Supervisor/Chairman.

SIGNATURE _____ **DATE** _____**Please return completed form to:**

Volunteer Resources
(Attention HPMC or LMH)
P.O. Box 2218
Fort Myers, FL 33902

Auxiliary Action

2007-2008 Auxiliary Board of Directors : **President:** Marianne Bechhold **Treasurer:** Jim Martin
Vice President: Lee Memorial Hospital: Jean Perkins **Vice President: HealthPark Medical Center:** Ketki Shah
Vice President Membership: Tommie Schott **Secretary:** Al Kinkle
Board Members At-Large : Paul Zucker, Mary Jane Rockas, Sandy Heise, Nora Harmon

Dear Auxilian –

We need your help. Once again it's time for our Nominating Committee to develop a slate of officers for the upcoming year. This is a difficult task as we all have many priorities and the Auxiliary may not be at the top of everyone's list. However, we ask that at least for 2008-2009, you consider playing a key role in this outstanding organization as we strive to help address the financial challenges facing the Lee Memorial Health System. Please call Don Fjellin at 433-0411, Margaret Griffiths at 694-8279 or Betty Fowler at 768-0786 if you would like to put your name in the hat, have someone else you'd like to recommend for a leadership position, or have any questions about the responsibilities of the offices and time involved. One thing to remember is that the Board has a lot of fun together, in addition to the work we do.

FUNDRAISING

Our Fifth Annual Fashion Show, Luncheon and Silent Auction at Lexington Country was an outstanding success. We raised approximately \$6,000. Congratulations to the committee for a job well done. Nora Harmon was the Chair and members included: Sandy Heise, Jean Perkins, Mary Jane Rockas, Alma Santillo, Tommie Schott, Ketki Shah, Donna Swarthout, Barb Wohlfarth and myself. Sandy, Jean, Mary Jane, Ketki and Donna were also models along with Donna Bradish, Deanna Steinberg, and Cathy Stephens. Tommie announced the auction prizes and winners. This is always a great event. Coldwater Creek from Coconut Pointe provided lovely fashions and Lexington Country Club, managed by Auxiliary Secretary Al Kinkle, provided delicious food and terrific service.

It's time for our Bakeless Bake Sale. Please see enclosed information and send in your donation to this annual, hassle free, fundraising activity. Just think, we could potentially raise \$10,000 just between the Fashion Show and the Bakeless Bake Sale!

This year, Fundraising Chair Sandy Heise has set up a number of sales – some never tried by the Auxiliary before, but very well received. Vice President of Lee Memorial Hospital Jean Perkins and Vice President of HealthPark Ketki Shah continue to put forth super efforts along with those of you who volunteer to make these events successful. Here's an update from Treasurer Jim Martin of the commissions we've earned so far this fiscal year: Ultimate Linen (new), \$5,507; Coastal Treasures, \$8,164; Premier Gifts (new), \$6,213; First Uniform, \$10,582; Health and Candle (new), \$7,391. This totals \$37,857 and we still have five more sales to go, the next one being Gold Coast Jewelry March 17/18 at LMH and March 19/20 at HPMC.

YEARS OF SERVICE AWARDS

For those of you who were not at our Awards Meeting, your years of service award pin will be sent to your Volunteer area by March 10. If you are not a Volunteer, please call Linda Johnson at 239-334-5307 if you would like your pin mailed to you.

Happy Springtime,

Marianne

Marianne Bechhold, President 2007-2008





LEE MEMORIAL AUXILIARY Fifth Annual BAKELESS BAKE SALE

*You contributed approximately \$3,000 last year to the fourth Annual Bakeless Bake Sale –
let's surpass that amount this time and make it \$4,000!*

Many are the times we want to say,
"I would rather give a dollar than bake today."
So save your energy and don't make a mess,
Just make the Bakeless Bake Sale a huge success.
Please donate the money that it would take
To bake or buy a pie or a cake.

The address is below, if you'd be so kind
As to mail a check so funds we can find
To purchase equipment, both large and small,
And help LMHS patients - adults, kids and all.
The Bakeless Bake sale ends May fifth
So please be big-hearted and send in your gift.

Lee Memorial Auxiliary, P.O. 2218, Fort Myers, FL 33902 334-5307

LEE MEMORIAL AUXILIARY 2007-2008 DUES NOTICE

YOU CAN BE PART OF THIS, TOO!!

One of the most exciting times to be an Auxilian is when you realize what the result of your membership and participation in special fundraising events and services means. It's when you see a patient-centered project the Auxiliary funded come to completion, when you see a new piece of equipment that's been received, and at many other times. In 2007 the Auxiliary membership committed \$185,969 to support the following LMHS projects:

2006-2007 PROJECT FUNDING

\$ 53,300	33 Emergency Code Carts for LMH
\$ 50,000	Annual Educational Grant
\$ 35,000	Vein Viewers (two) for Pediatric Intensive Care at The Children's Hospital
\$ 20,680	Food Services Equipment for LMH Auditorium Renovation
\$ 17,000	Light Monitor for Transporting Pediatric Patients from HPMC OR
\$ 4,749	Freestanding Copy Machine for 8 West at HPMC
\$ 2,880	46" Television with Surround Sound for HealthPark Care Center
<u>\$ 2,360</u>	Ergonomic 24-Hour Chairs (two for LMH and two for HPMC)
\$185,969	TOTAL

If you're already an Auxilian, please continue to support these efforts on behalf of the patients of the Lee Memorial Health System by sending in your \$10 dues by March 31. (If you joined the Auxiliary after September 30, 2007, you are considered paid for 2008.)

If you're not a member, you too can share in the pride Auxilians feel by joining this group of dedicated men and women today.

Just fill out the information below and send with your \$10 renewal or new membership dues.

LEE MEMORIAL AUXILIARY, P. O. BOX 2218, FORT MYERS, FLORIDA 33902

----- *Remember, you do not have to actively volunteer to be a Lee Memorial Auxilian* -----

Name(s) _____ Phone: _____

Address: _____

City: _____ ZIP: _____ ' This is a new address

Amount Enclosed: \$ _____ Dues (\$10 per person) \$ _____ Donation

' New Membership ' Renewal ' I would like to volunteer to help at sales/special events

**Lee Memorial Health System
Board of Directors 2008**

DISTRICT ONE

John D. Donaldson, MD
Chairman
Marilyn Stout

DISTRICT THREE

Lois C. Barrett, MBA
Secretary
Linda L. Brown, MSN, ARNP

DISTRICT TWO

Richard B. Akin
Treasurer
Nancy McGovern, RN, MSN
Vice Chairman

DISTRICT FOUR

Frank T. LaRosa
Jason A. Yost

DISTRICT FIVE

Kerry Babb
James Green

James R. Nathan,

President/CEO

Marianne Bechhold,

Lee Memorial Auxiliary President

**Volunteer UPDATE is published by
Lee Memorial Health System
Volunteer Resources**

Chief Human Resources Officer—Jon Cecil

Director, Volunteer Resources/
Auxiliary Development LMH—Donna Bradish

Director, Volunteer Resources/
Auxiliary Development HPMC &
Volunteer Update Editor— Jill Yavorsky Palmer

**LEE MEMORIAL
HEALTH SYSTEM**

VOLUNTEER RESOURCES
P.O. Box 2218, Fort Myers, Florida 33902

Prsrt Std
U.S. Postage
PAID
Permit #131
Fort Myers, FL

PLACE LABEL HERE

Volunteer *UPDATE*

Lee Memorial Health System

In Memory Of...

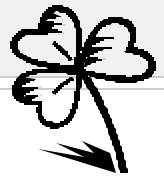
Kenneth Carmignani, former HPMC Special Projects volunteer, passed away in February 2008.

Earl Bell, LMH Trolley Driver, passed away on January 31, 2008. Earl is the husband of Information MOC desk volunteer, Jean Bell.

*Our thoughts are with the loved ones of those listed above.
If we have missed someone, please contact Jill Palmer at
239-432-3275*



Dates To Remember...



- **March 17**—St. Patrick's Day
- **March 21**—Good Friday
- **March 23**—Easter
- **April 3**: Volunteer Orientation, Lee Memorial Hospital 9:00-12:00. Please pre-register by calling HPMC 432-3055 or LMH 334-5388
- **April 20**—Passover begins

Staff Activities Tickets: Stop by the Bright Ideas Gift Shops at LMH and HPMC to order any of the above mentioned event tickets (*payable by check ONLY*).

Florida Theme Park Tickets: Contact AAA for the LMHS Theme Park Discount..